



Community Bank

• Trust • Security • Progress

COMMUNITY BANK BANGLADESH PLC

Community Cash

User Journey Guide

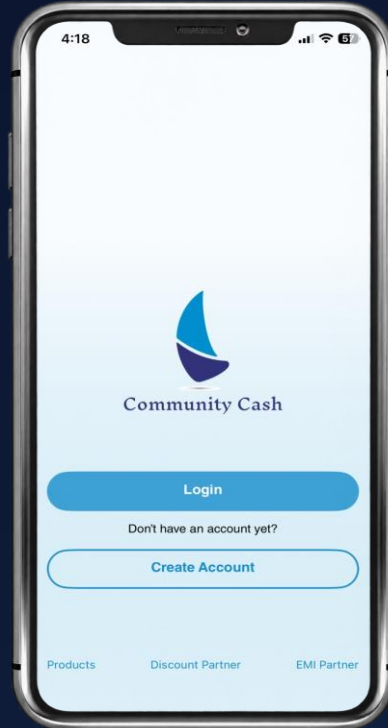
A Step-by-Step Walkthrough of Registration, Login & Core Banking Features

Powered By

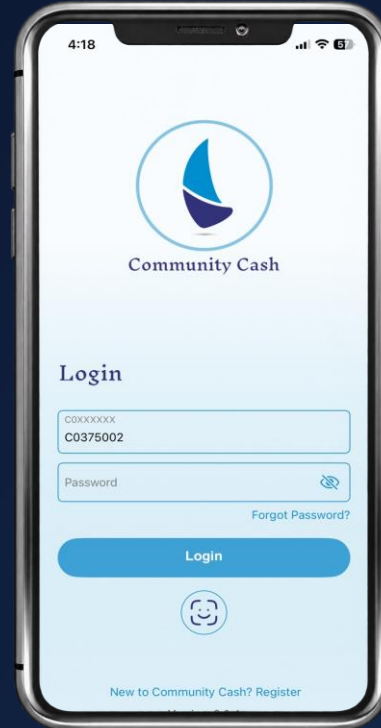




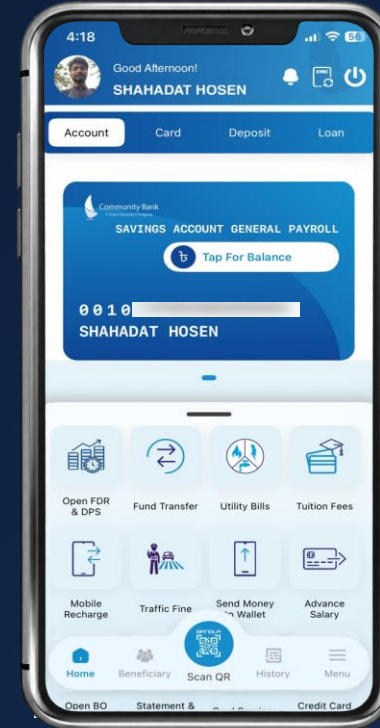
Community Cash Journey & Login Process



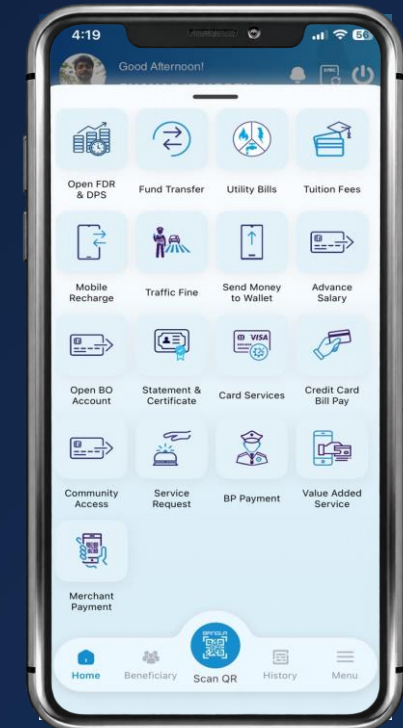
Click "Login"



Type "User ID & Password"
Click "Login"

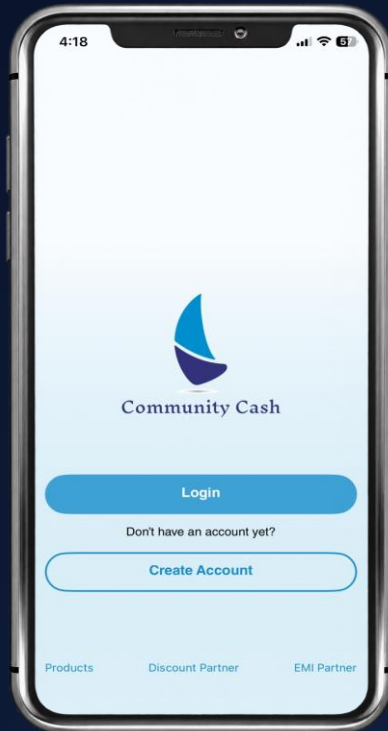


Select "I have Account/Card"

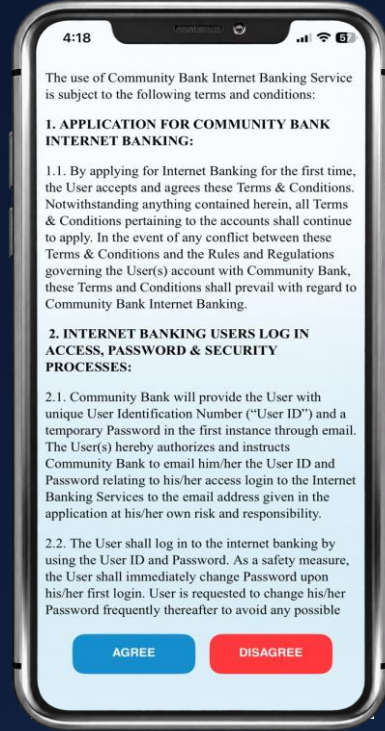


Read the Terms & Conditions and
Click "Agree & Proceed"

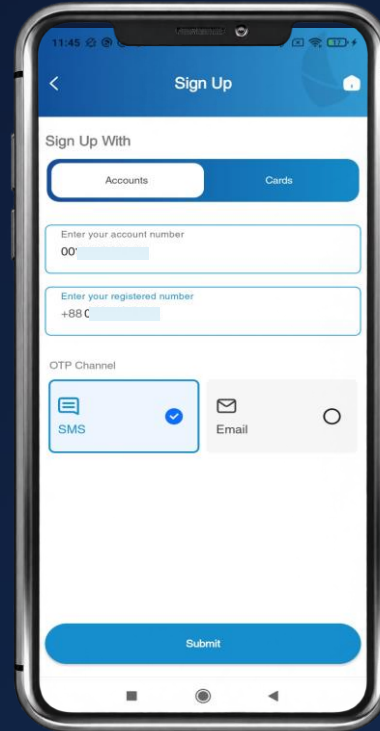
Registration Journey & With Account



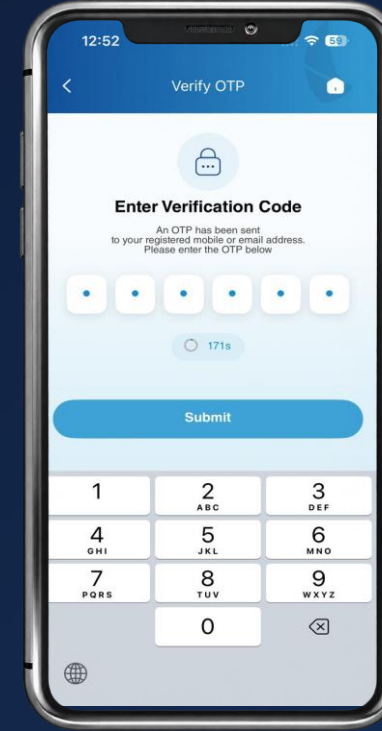
Click **"Create Account"**



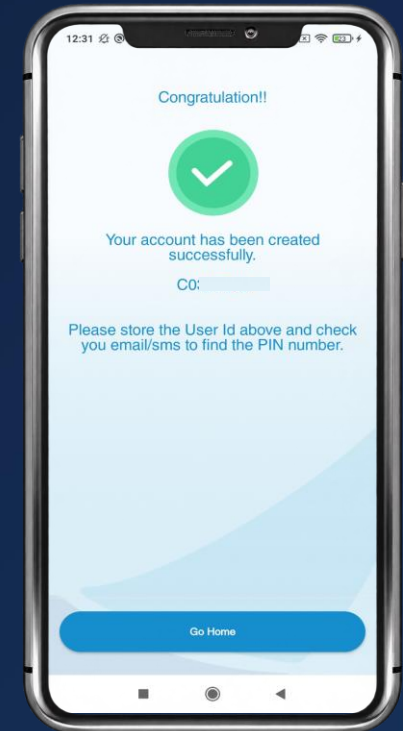
Read Terms & Conditions
and Click **"Agree"** for proceed



Select **"Account"**, type account
number and mobile number
Select OTP Channel **"SMS/Email"**
And Click **"Submit"**



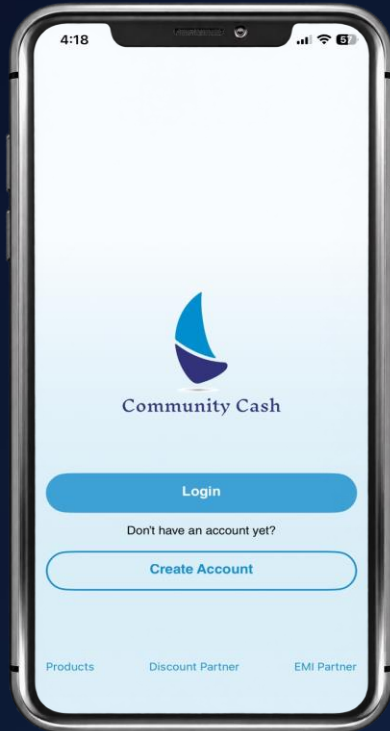
Enter the OTP number
and click **"Submit"**



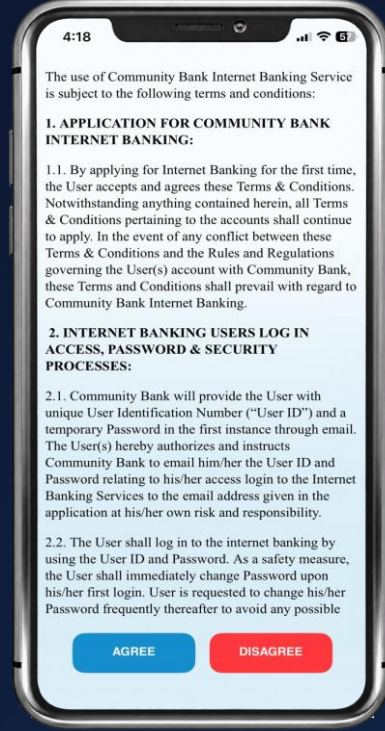
Your **registration** is
now **complete**



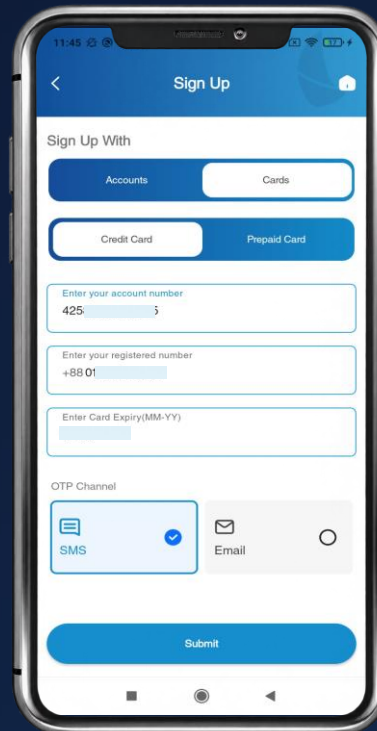
Registration Journey & With Card



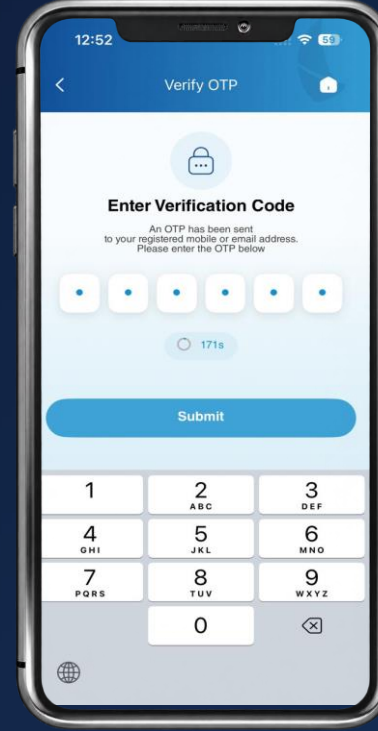
Click **"Create Account"**



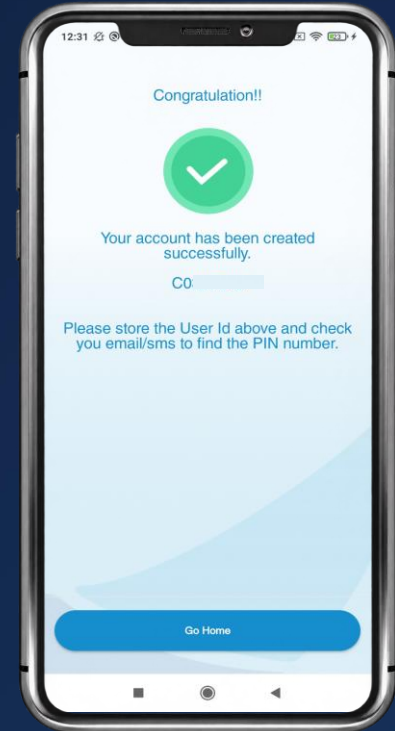
Read Terms & Conditions
and Click **"Agree"** for proceed



Select **"Card"**, Fill in the required
information
Select OTP Channel **"SMS/Email"**
And Click **"Submit"**



Enter the OTP number
and click **"Submit"**



Your registration is
now complete

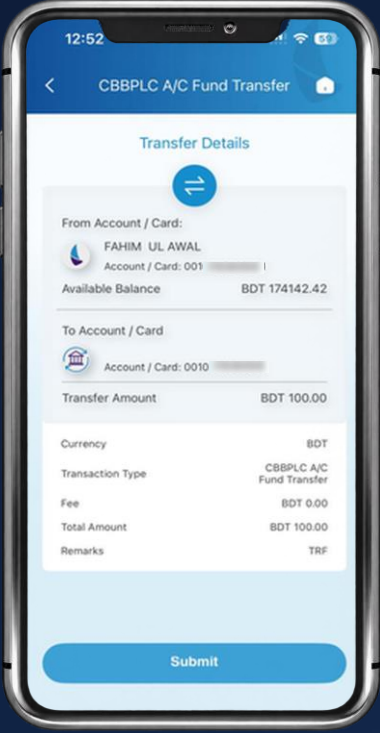
Fund Transfer To CBBPLC Account



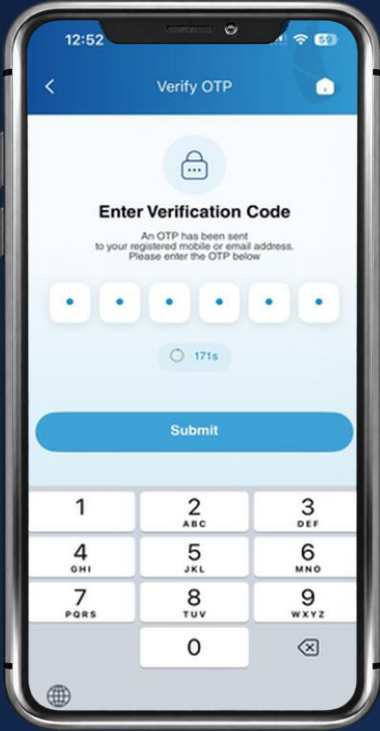
Click "CBBPLC A/C Fund Transfer"



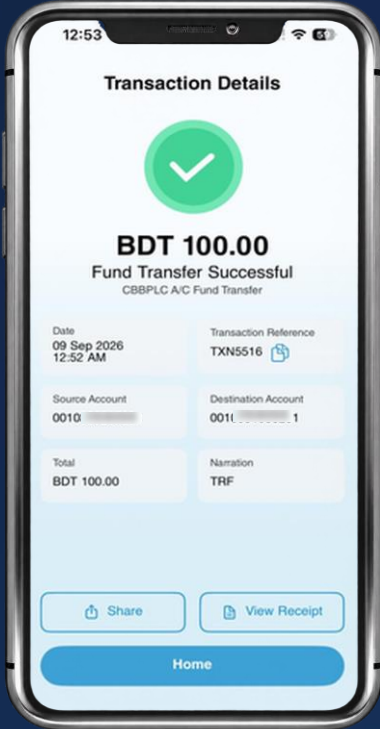
Enter "To Account", "Amount" & "Transaction PIN"
Select OTP Channel and Click "Next"



Review the Transfer Details and Click "Submit"



Enter the "OTP" and Click "Submit"

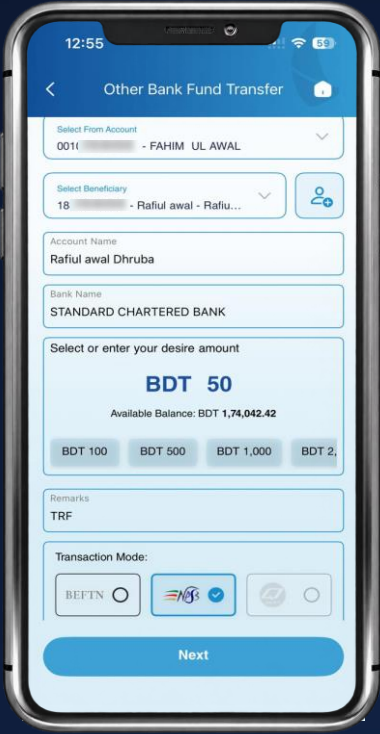


Fund Transfer Successful

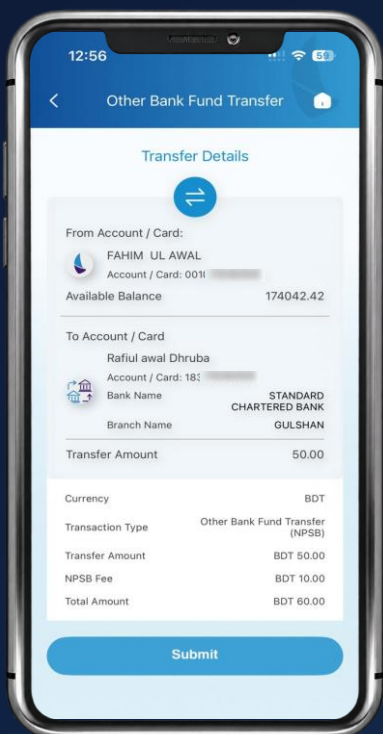
Fund Transfer To Other Bank Account



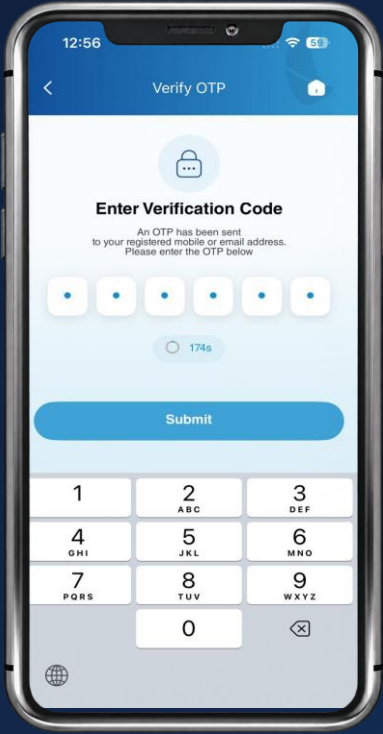
Click **“Other Bank Fund Transfer”**



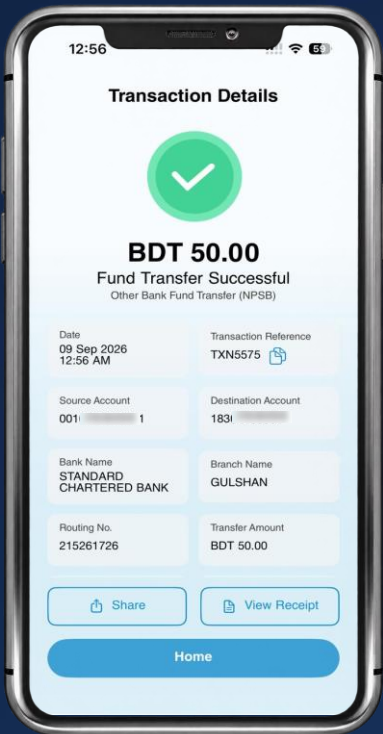
Select Beneficiary & Enter Amount, Click **“Next”**



Review **Transfer Details** and Click **“Submit”**

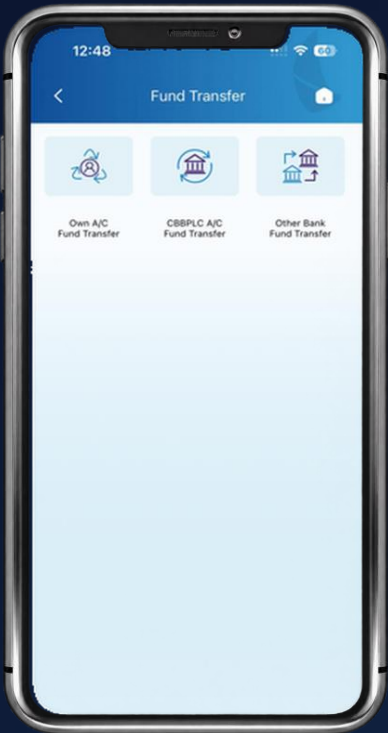


Enter the OTP number and click **“Submit”**



Transaction **successful**

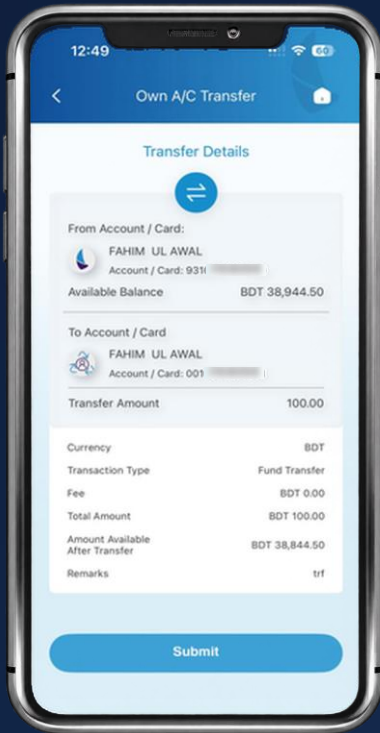
Fund Transfer To Own Account



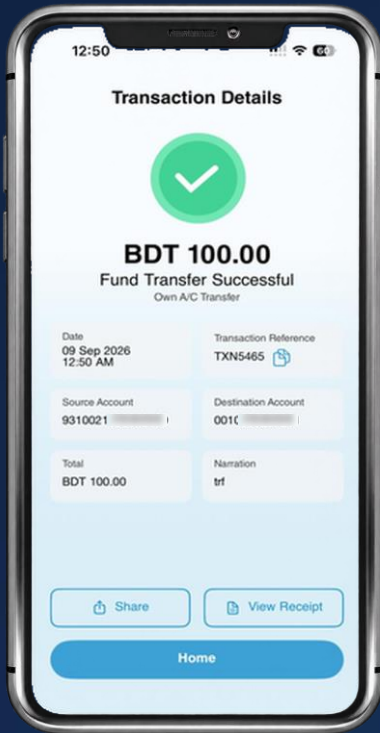
Click "Own A/C Fund Transfer"



Select "To Account", enter "Amount" & "Transaction PIN" and Click "Next"



Review the Transfer Details and Click "Submit"

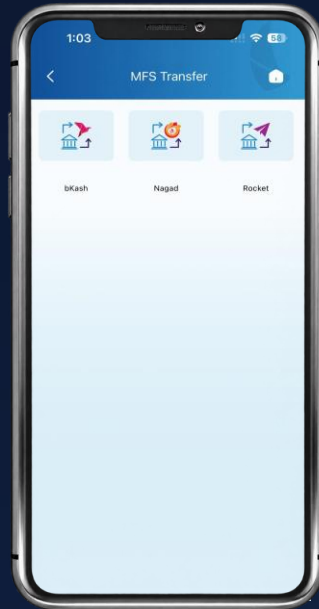


Fund Transfer Successful

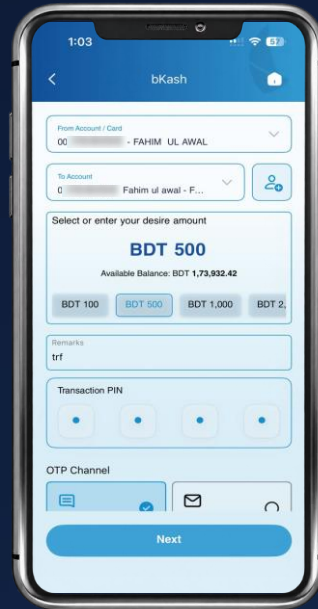
MFS/Wallet Fund Transfer



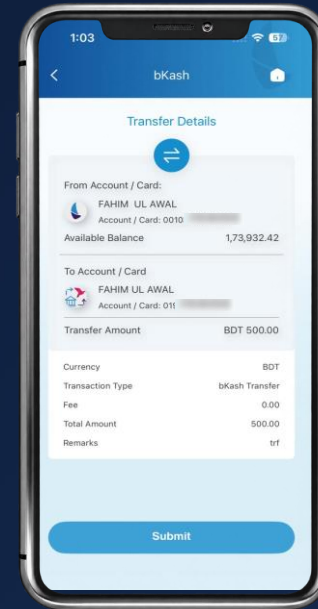
Click “MFS Transfer”



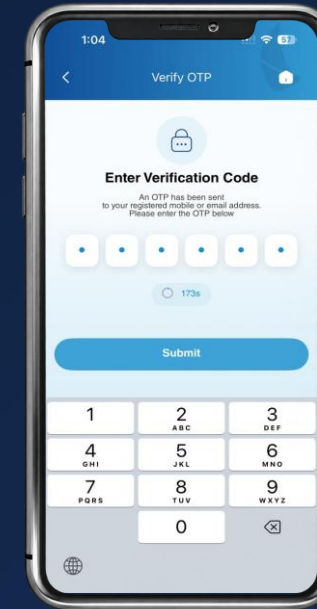
Select “bKash”



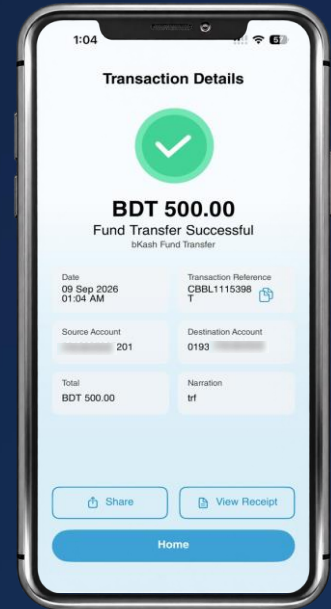
Enter Amount, PIN and Click
“Next”



Review Transfer Details and
Click “Submit”



Enter the OTP number and
click “Submit”

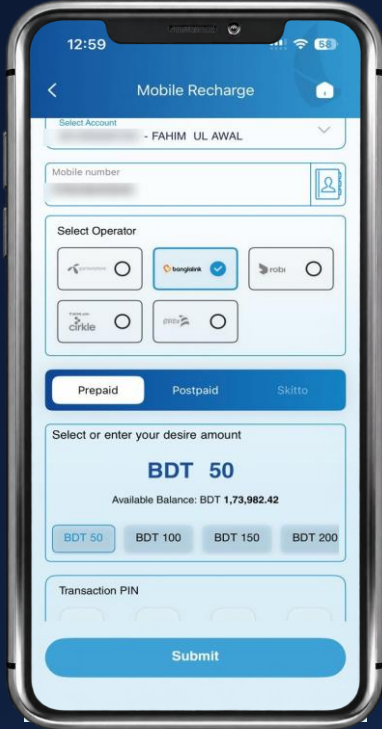


Fund Transfer Successful

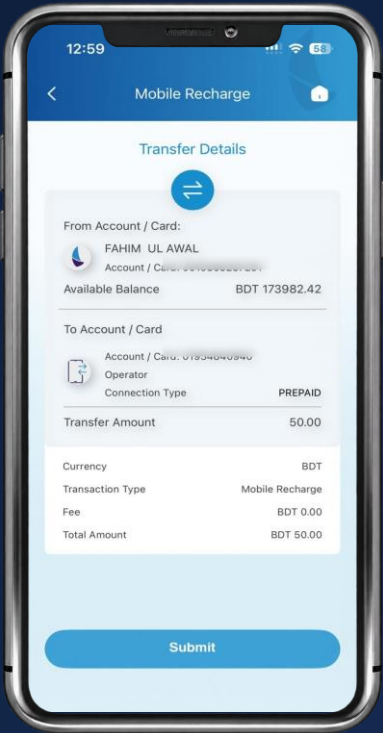
Mobile Recharge



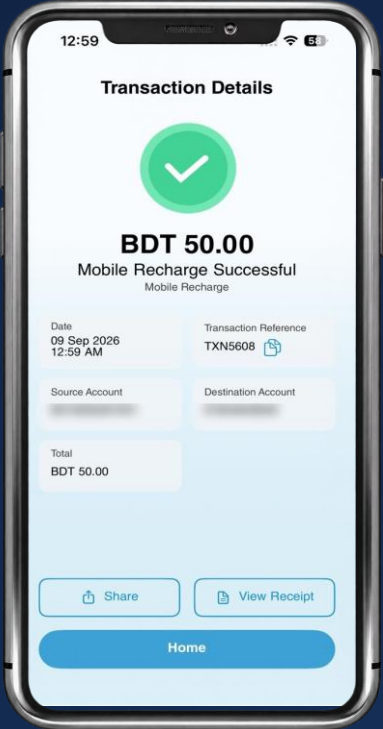
Click “Mobile Recharge”



Select “Operator” and
Enter Amount, PIN and Click
“Next”



Review Transfer Details and
Click “Submit”

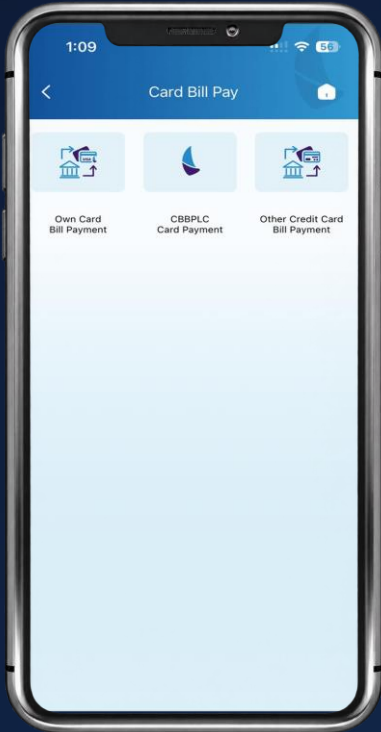


Recharge Successful

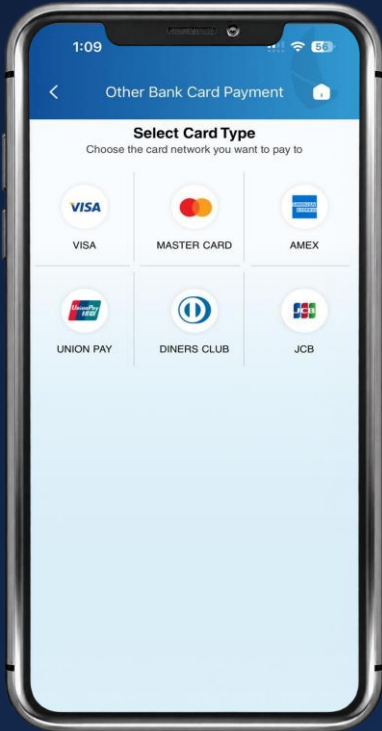
Other Bank Credit Card Bill Payment



Click "Credit Card Bill Pay"



Click "Other Credit Card Bill Payment"

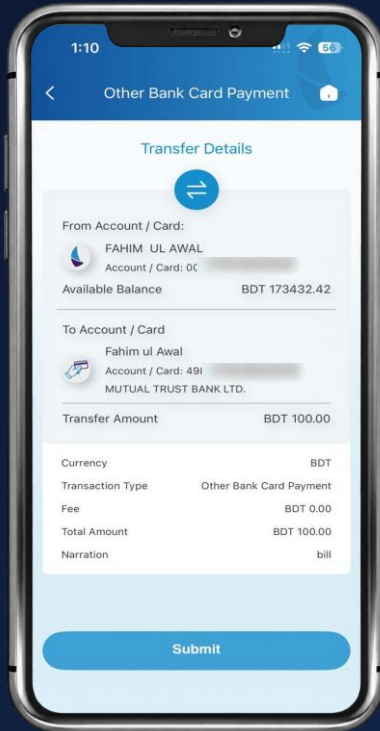


Select "Card Type"

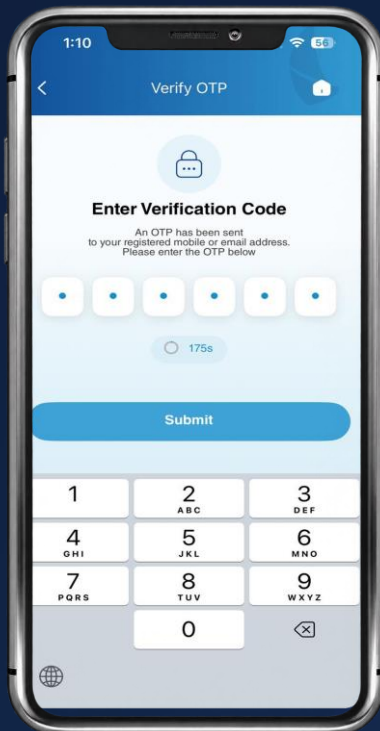
Other Bank Credit Card Bill Payment



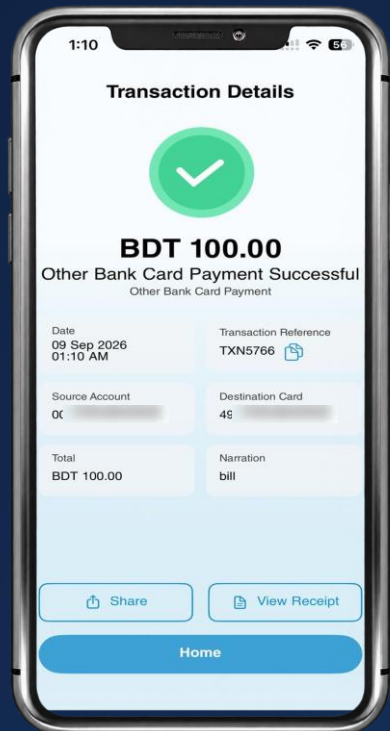
Enter Card & Amount details
and Click
"Next"



Review the Transfer Details
and Click
"Submit"

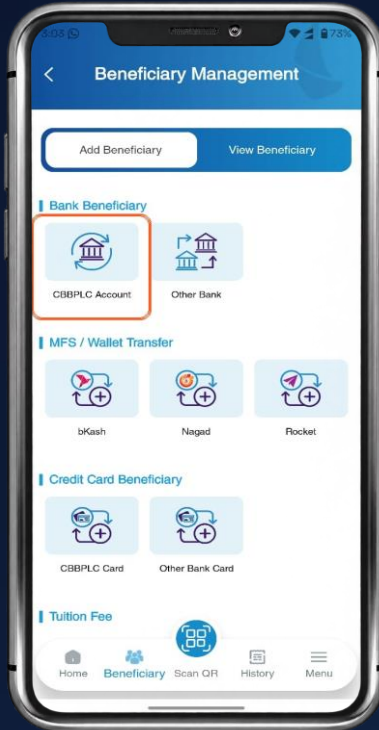


Enter the "OTP"
and Click
"Submit"

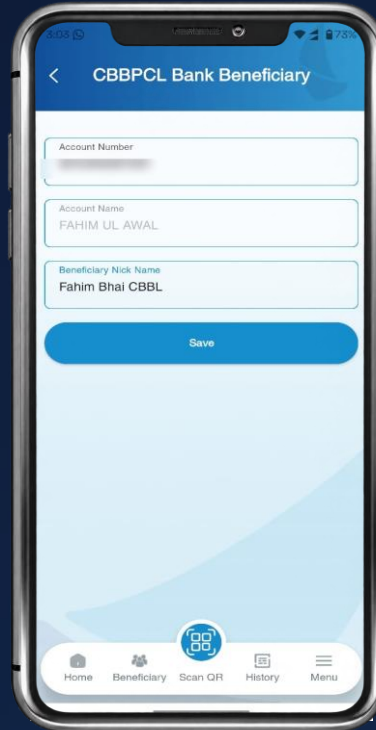


Payment Successful

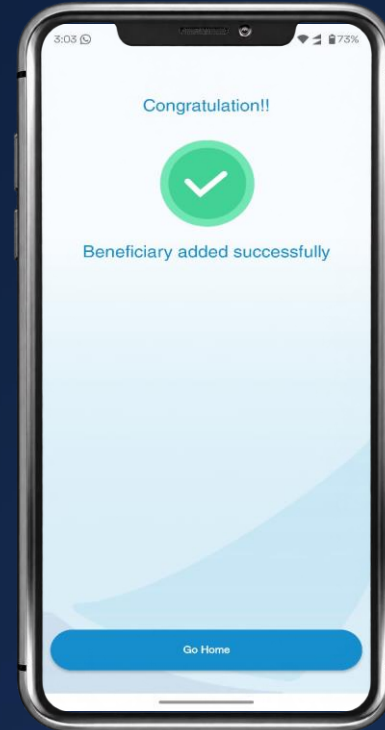
Add Beneficiary



Click "**CBBPLC Account**" under Bank Beneficiary



Enter Account Number, Nick Name and Click "**Save**"

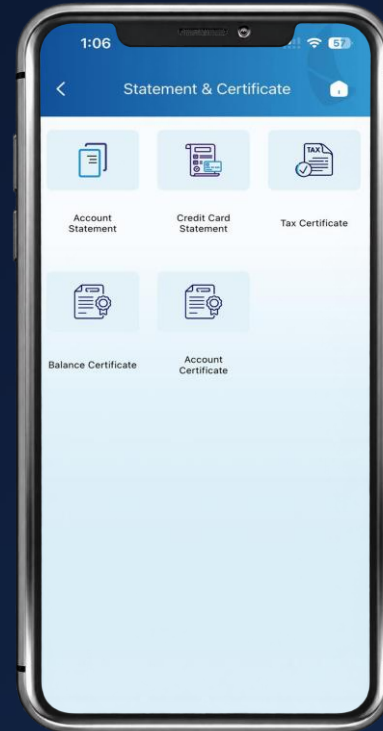


Beneficiary added successfully

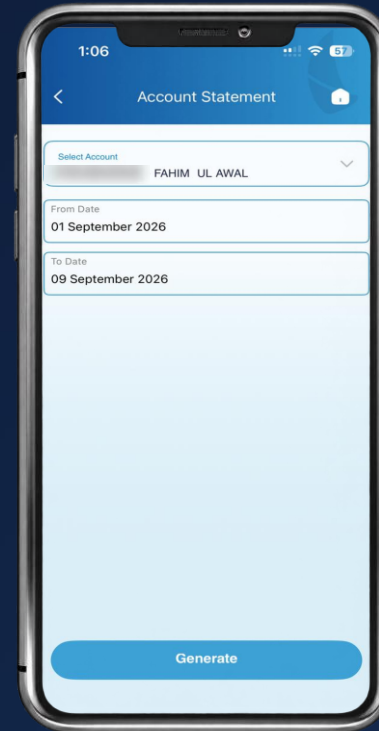
Statement & Certificate



Click "Statement & Certificate"



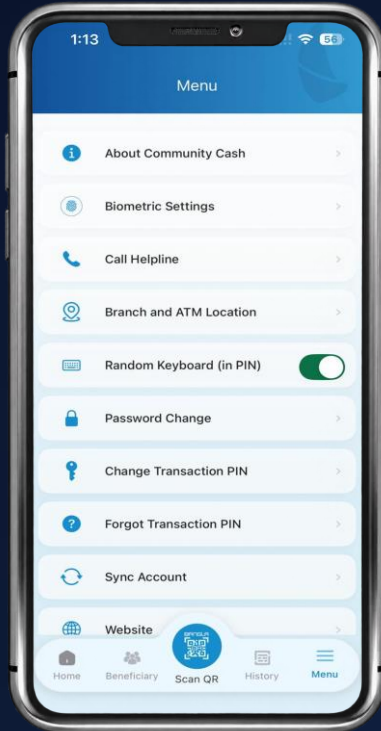
Click "Account Statement"



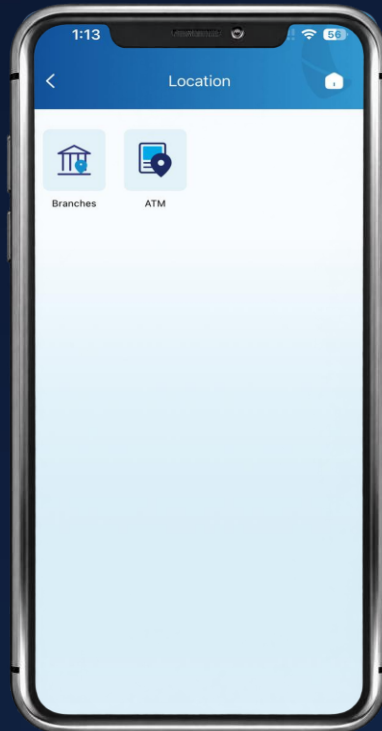
Select "Account", "From Date" & "To Date" and Click "Generate"



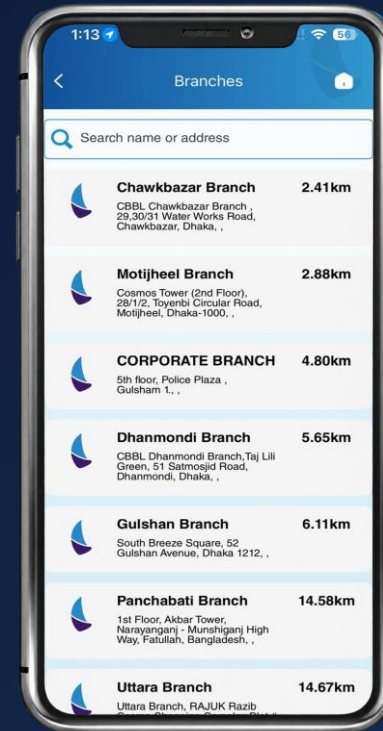
Branch & ATM Location



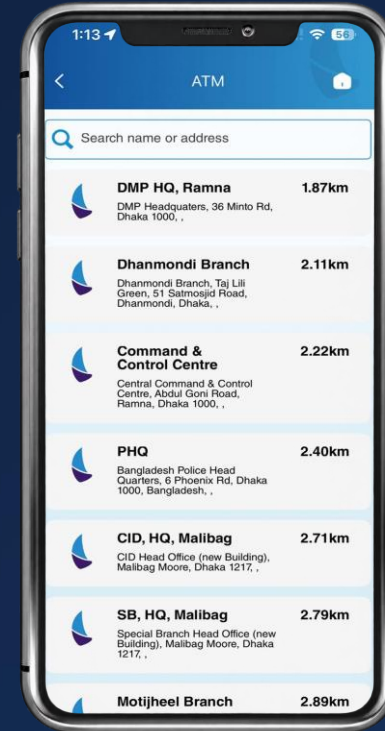
Click "Branch and ATM Location"



Select "Branches" or "ATM"

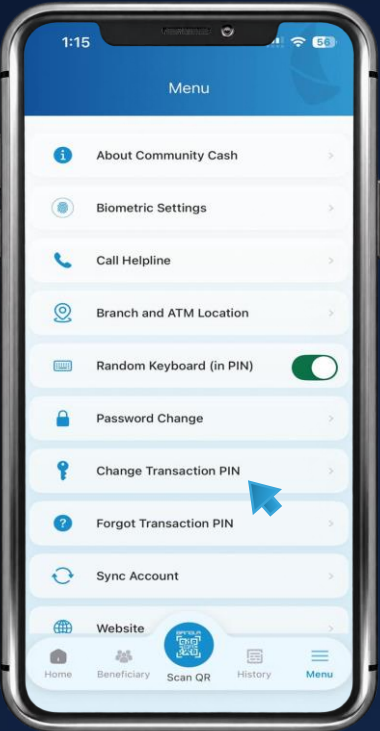


Nearby Branches Displayed

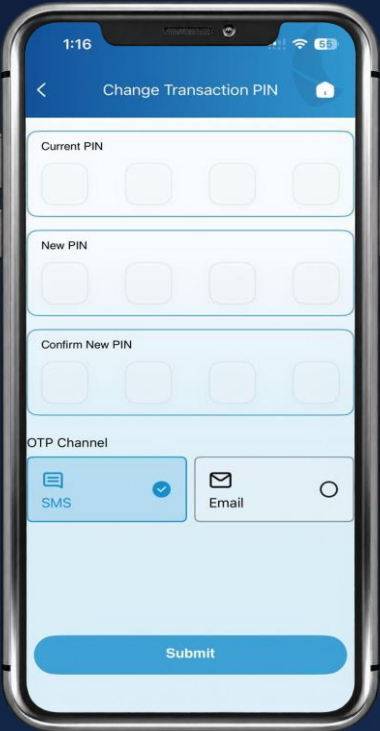


Nearby ATMs Displayed

Change Transaction PIN

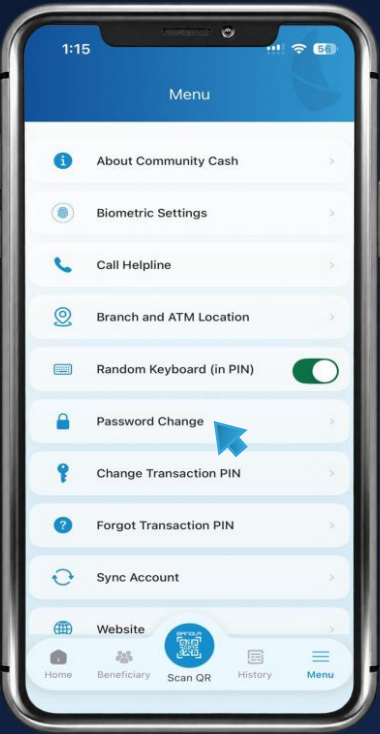


Click "Change Transaction PIN"

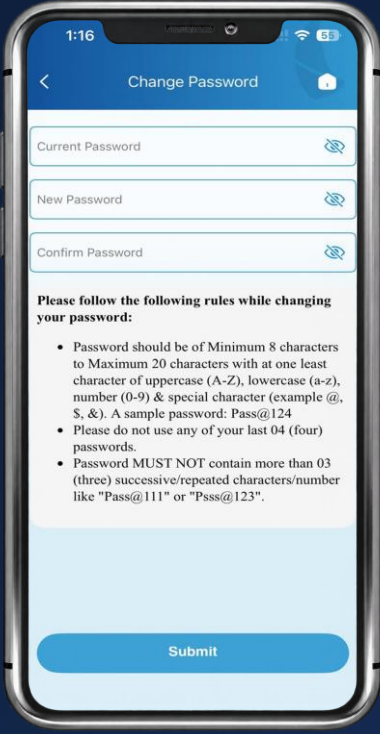


Enter "Current PIN", "New PIN" & "Confirm PIN"
Select OTP Channel and
Click "Submit"

Password Change



Click "Password Change"



Enter "Current Password",
"New Password"
&
"Confirm Password", Click
"Submit"



Thank You