



Community Bank

• Trust • Security • Progress

Tender Document

[Limited Tendering Method]

[One Stage Two Envelop]

Tender for the Supply, Installation and Commissioning of 3 KVA Online UPS and Battery (Unit Price Basis) for Community Bank Bangladesh PLC.

Invitation for Tender No: CBBL/HO/ICT/20-2026/791

Dated: 20th May, 2026

Tender issued on: 20th May, 2026

Last Submission date: 03rd June, 2026

Email for query:

ictd@communitybankbd.com

BID SCHEDULE FOR

S/N	Item Description	Quantity
1	3KVA Online UPS including internal SNMP Card for remote monitoring & Long backup 12V-65AH X 08 pcs battery, battery cabinet with accessories & installation.	1
2	3KVA Online UPS including internal SNMP Card for remote Monitoring & Long backup 12V-80AH X 06 pcs battery, battery cabinet with accessories & installation.	1
3	3KVA Online UPS including internal SNMP Card for remote monitoring & Standard backup 12V-7.5AH X 06 pcs battery, with accessories & installation.	1
4	3KVA Online UPS including internal SNMP Card for remote monitoring & Standard backup 12V-7.5AH X 08 pcs battery, with accessories & installation.	1
5	12Volt 7.5 Ah battery for 3KVA online UPS	1
6	12Volt 65 Ah battery for 3KVA online UPS	1
7	12Volt 80 Ah battery for 3KVA online UPS	1
8	SNMP card for Remote Monitoring (Internal Mount Facility)	1
9	Battery Installation charge for existing UPS (inside Dhaka)	1 Job
10	Battery Installation charge for existing UPS (Outside Dhaka)	1 Job
11	Old battery buyback offers 12Volt 7.5 Ah battery	1
12	Old battery buyback offers 12Volt 65 Ah battery	1
13	Old battery buyback offers 12Volt 80 Ah battery	1

INVITATION TO BID

The last date for submission of Tender is **03rd June, 2026**. Sealed Quotation Envelope (Technical & Financial in separate envelopes) shall be addressed to “**CITO**”, **ICT Division**, Community Bank Bangladesh PLC., Police Plaza Concord (Level 10, Tower 2), Gulshan 1, Dhaka-1212.”, by 11:00 AM. These Bids (technical part) will be opened on same day at 03:00 PM. The bidder may deputee their representative at the time of opening of Tender. Also note that technical proposal and live demonstration of the software will be evaluated after completing initial scrutiny of the required documents submitted along with the proposal. Financial proposal of the technically eligible bidders only, will be opened.

Executive Summary

Community Bank Bangladesh PLC, a concern of Bangladesh Police Kallyan Trust, has been established with a vision to serve communities with the tailor-made secured solutions abiding by the highest level of corporate governance. It aims to contribute to the economic growth of the country by providing financial products & services to the communities across geographies. State-of-the-art Core Banking System is an enabler to operate centrally in optimum magnitude.

Community Bank Bangladesh PLC, runs on its three core building blocks i.e. Trust, Security and Progress.

Scope of Work

Scope of Bid

Bidders are required to propose solutions as specified in the technical and financial proposal for the supply, installation and implementation of following items. Bidders are required to propose their solutions under one envelop system. Bidders are required to quote for the items and are fully responsible for offered products and implementation of the same as specified in the terms and conditions.

The scope of the bid includes supply, installation and commissioning of various Hardware are described below:

S/N	Item Description	Quantity
1	3KVA Online UPS including internal SNMP Card for remote monitoring & Long backup 12V-65AH X 08 pcs battery, battery cabinet with accessories & installation.	1
2	3KVA Online UPS including internal SNMP Card for remote Monitoring & Long backup 12V-80AH X 06 pcs battery, battery cabinet with accessories & installation.	1
3	3KVA Online UPS including internal SNMP Card for remote monitoring & Standard backup 12V-7.5AH X 06 pcs battery, with accessories & installation.	1
4	3KVA Online UPS including internal SNMP Card for remote monitoring & Standard backup 12V-7.5AH X 08 pcs battery, with accessories & installation.	1
5	12Volt 7.5 Ah battery for 3KVA online UPS	1
6	12Volt 65 Ah battery for 3KVA online UPS	1
7	12Volt 80 Ah battery for 3KVA online UPS	1
8	SNMP card for Remote Monitoring (Internal Mount Facility)	1
9	Battery Installation charge for existing UPS (inside Dhaka)	1 Job
10	Battery Installation charge for existing UPS (Outside Dhaka)	1 Job
11	Old battery buyback offers 12Volt 7.5 Ah battery	1
12	Old battery buyback offers 12Volt 65 Ah battery	1
13	Old battery buyback offers 12Volt 80 Ah battery	1

Bidders may bid for above category.

The successful Bidders shall be responsible jointly and severally for all the products and services offered by them for project management and co-ordination of the supply, installation, integration, testing, training and commissioning for the implementation of the said items. During the course of installation, the successful bidder will have to work together for final implementation for which they will be held jointly and severally responsible.

Sealing and marking of envelop

Bidders are required to propose their solutions under one stage two envelop system. Bidders are required to quote for the items and are fully responsible for offered service and completion of the same as specified in the terms and conditions, duly marking the envelopes as:

- **Inside Envelope 1**
 - Bidder's Qualifications.
 - Technical & Functional Responses.

- **Inside Envelope 2**
 - Financial Offer as per given format.

All the envelopes shall be addressed to CBBPLC at the address given in the invitation to BID, and bear the Procurement name, the Invitation for Bids title and number, and the statement **DO NOT OPEN BEFORE** [e.g. 03rd June, 2026, 3:00 PM], to be filled in with the time and date specified in the BID.

If the envelopes are not sealed and marked as required above, CBBPLC will assume no responsibility for the misplacement of bid documents in whole or in part or premature opening. If the envelope discloses the Bidder 's identity, CBBPLC will not guarantee the anonymity of the bid submission, but this disclosure will not constitute grounds for bid rejection.

Bidders Qualification

1. The bidder must submit Manufacturer's Authorization Form (MAF), Distributorship Certificates, Reseller Certificates (if any) should be attached for the same product.
2. The bidder must have at least 5 years' experience for the UPS in the banking sector by providing relevant Work order.
3. The bidder must submit client list for the same product, where at least 05 clients for any scheduled banks in Bangladesh.
4. The bidder must be regular tax payer and must submit a copy of the last tax return.
5. The bidder must submit a draft copy of SLA.
6. The bidder must submit at least 01 (One) ongoing SLA for the same product with any scheduled banks in Bangladesh, where item quantity is minimum 30 units.
7. The bidder must submit Up to Date Trade License.
8. The bidder must submit Certificate of in-corporation.
9. The bidder must submit TIN certificate

TERMS & CONDITIONS

1. This invitation for Tenders is open to eligible tenderers from Local Company Only.
2. The tenderer shall not be under a declaration of ineligibility for corrupt, fraudulent, collusive or coercive practices.
3. The Tenderer with a consistent history of litigation or a number of arbitration awards against it, shall not be eligible to tender.
4. The Tenderer shall have the legal capacity to enter into the contract.
5. The Tenderer shall not be insolvent, bankrupt or being wound up, its business activities shall not be suspended, and it shall not be the subject of proceedings for any of the foregoing.
6. The Tenderer shall have fulfilled its obligations to pay taxes and social security contributions under the relevant national laws and regulations.
7. The Tenderer shall process the necessary professional and technical qualifications and competence, financial resources, including after-sales service, specific product experience, and reputation.
8. Price quotation includes carrying cost, labor charge and other charge thereof. No other charge will be allowed for all over the country.
9. The bank will carry out a detailed evaluation of the quotation according to the information supplied by the bidder through its proposal.
10. Considering the Experience, quality and other factors, CBBL is not liable to select the lowest bidder.
11. The bank reserves the right to accept or reject any or all quotation at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for the Bank's action.
12. For any type of sub-standard quality product from selected bidder end, the Bank reserves the right for outright rejection of the goods, which bidder will take back at bidders' own cost and will replace with acceptable quality within (10) ten days of the rejection.
13. **Price validity:** Product price shall remain valid for the next **06 Months**.
14. **Work order:** Work order will be provided based on Bank's need basis for any location in Bangladesh.
15. **Support UPS:** Ensure Delivery & installation of another UPS as support while the UPS under AMC or warranty found as faulty and need to take out to the supplier office for further troubleshooting purpose until problem resolved.

Technical Details

3KVA Online UPS, Long Backup	
Brand	Tescom /ZIGOR/Vertiv/Vision
Model	Please mention
Country of Origin	EU/USA
Country of Manufacture	EU/USA/Turkey/Taiwan/Korea/China
Specifications	
Topology	True Online, Double Conversion
On-battery Output Waveform	Pure Sine Wave
Capacity	3000 VA
Input	
Input Voltage Regulation	140 ~ 276 VAC Single Phase w/Ground
Nominal Input Frequency	50/60 +/- 5%Hz
Input PFC	>0.95
Input Short Protection	Circuit Breaker
Output	
Nominal Output Voltage	220/230 VAC nominal
Output Voltage Regulation	+/-2%
Output T.H.D.	<3% (Linear Load)
	<6% (Non—Linear Load)
High Efficiency Mode (AC to AC)	Min 85%
High Efficiency Mode (DC to AC)	Min 83%
Crest Factor	3:1
Start on Battery	Yes
Output Frequency	50 Hz +/- 0.2 Hz
Power Factor	0.8 or more
Battery	
Battery Type	Valve Regulated/Sealed Lead Acid Maintenance Free
Battery Brand	YG/CSB/LONG/LEOCH/Diamec
Battery Country of Origin	China/Taiwan/Korea/Vietnam
Battery Made in	China/Taiwan/Korea/Vietnam
Battery Country of shipment	Country of Shipment (Supported by B/L Copy): Must be imported foreign made
Battery Specification	12V-65AH X 08 PCS or equivalent
Battery Specification	12V- 80 AH X 06 PCS or equivalent
Battery Weight	Please mention
Advance Warning Diagnostics	
Front Panel Indication -LCD	UPS Status, I/P Voltage & Frequency, O/P Voltage & Frequency, Battery Voltage, Battery Capacity, Loading %, Temperature, History Alarm.
Audible Alarms	Battery Mode, Low Battery, Over load, Fault
SNMP Card Slot (Internal)	TCP/IP based For Remote Monitoring
Warranty	Two (02) years including battery, spare parts and labor
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready stock preferable)
Price Offer	Please mention (valid for 180 days preferable)

3KVA Online UPS, Standard Backup	
Brand	Tescom /ZIGOR/Vertiv/Vision
Model	Please mention
Country of Origin	EU/USA
Country of Manufacture	EU/USA/Turkey/Taiwan/China
Specifications	
Topology	True Online, Double Conversion
On-battery Output Waveform	Pure Sine Wave
Capacity	3000 VA
Input	
Input Voltage Regulation	120 ~ 276 VAC Single Phase w/Ground
Nominal Input Frequency	50/60 +/- 5%Hz
Input PFC	>0.95
Input Short Protection	Circuit Breaker
Output	
Nominal Output Voltage	220/230 VAC nominal
Output Voltage Regulation	+/-2%
Output T.H.D.	<3% (Linear Load)
	<6% (Non—Linear Load)
High Efficiency Mode (AC to AC)	Min 85%
High Efficiency Mode (DC to AC)	Min 83%
Crest Factor	3:1
Start on Battery	Yes
Output Frequency	50 Hz +/- 0.2 Hz
Power Factor	0.8 or more
Battery	
Battery Type	Valve Regulated/Sealed Lead Acid Maintenance Free
Battery Brand	YG/CSB/LONG/LEOCH/Diamec
Battery Country of Origin	China/Taiwan/Korea/Vietnam
Battery Made in	China/Taiwan/Korea/Vietnam
Battery Country of shipment	Country of Shipment (Supported by B/L Copy): Must be imported foreign made
Battery Specification	12V-7.5AH X 06 PCS or equivalent
Battery Specification	12V-7.5AH X 08 PCS or equivalent
Battery Weight	Please mention
Advance Warning Diagnostics	
Front Panel Indication -LCD	UPS Status, I/P Voltage & Frequency, O/P Voltage & Frequency, Battery Voltage, Battery Capacity, Loading %, Temperature, History Alarm.
Audible Alarms	Battery Mode, Low Battery, Over load, Fault
SNMP Card Slot (Internal)	TCP/IP based For Remote Monitoring
Warranty	Two (02) years including battery, spare parts and labor
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready stock preferable)
Price offer	Please mention (valid for 180 days preferable)

12Volt 7.5 AH BATTERY for 3KVA online short backup UPS	
Brand	YG/CSB/LONG/LEOCH/Diamec
Country of Origin	China/Taiwan/Korea/Vietnam
Country of Manufacturer	China/Taiwan/Korea/Vietnam
Country of Shipment (Supported by B/L Copy)	Must be imported foreign made
Capacity	To be mentioned by bidder
Battery Type	Valve Regulated/Sealed Lead – Acid Maintenance Free
Voltage	12 Volt
Capacity	7.5 Ah
Warranty	Minimum One (01) year full battery & labor
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready Stock preferable)
Price Offer	Please mention (valid for 180 days preferable)

12Volt 65 AH BATTERY for 3KVA online long backup UPS	
Brand	YG/CSB/LONG/LEOCH/Diamec
Country of Origin	China/Taiwan/Korea/ Vietnam
Country of Manufacturer	China/Taiwan/Korea/ Vietnam
Country of Shipment (Supported by B/L Copy)	Must be imported foreign made
Capacity	To be mentioned by bidder
Battery Type	Valve Regulated/Sealed Lead – Acid Maintenance Free
Voltage	12 Volt
Capacity	65 Ah
Warranty	Minimum Two (02) years full battery & labor
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready Stock preferable)
Price Offer	Please mention (valid for 180 days preferable)

12Volt 80 AH BATTERY for 3KVA online long backup UPS	
Brand	YG/CSB/LONG/LEOCH/Diamec
Country of Origin	China/Taiwan/Korea/ Vietnam
Country of Manufacturer	China/Taiwan/Korea/ Vietnam
Country of Shipment (Supported by B/L Copy)	Must be imported foreign made
Capacity	To be mentioned by bidder
Battery Type	Valve Regulated/Sealed Lead – Acid Maintenance Free
Voltage	12 Volt
Capacity	80 Ah
Warranty	Minimum Two (02) years full battery & labor
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready Stock preferable)
Price Offer	Please mention (valid for 180 days preferable)

Internal Mounting Facility SNMP Card	
Brand	To be mentioned by bidder
Model	To be mentioned by bidder
Country of Origin	USA/EU
Country of Manufacturer	China/Taiwan/Korea
Country of Shipment (Supported by B/L Copy)	Must be imported foreign made
Protocol & Notifications	TCP/IP communications (RJ 45 port), Web monitoring & Email supported.
Supported UPS Brand	Tescom/ZIGOR/VISION/Vertiv/INVT
UPS Capacity	3000VA
Warranty	Minimum Two (02) years full replace
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready Stock preferable)
Price Offer	Please mention (valid for 180 days preferable)

Financial Summary

S/N	Item Description	Qty.	Unit Price (Excl. VAT & Tax)	Unit Price (Incl. VAT & Tax)	Total Price (Incl. VAT & Tax)
1	3KVA Online UPS including internal SNMP Card for remote monitoring & Long backup 12V-65AH X 08 pcs battery, battery cabinet with accessories & installation.	1			
2	3KVA Online UPS including internal SNMP Card for remote Monitoring & Long backup 12V-80AH X 06 pcs battery, battery cabinet with accessories & installation.	1			
3	3KVA Online UPS including internal SNMP Card for remote monitoring & Standard backup 12V-7.5AH X 06 pcs battery, with accessories & installation.	1			
4	3KVA Online UPS including internal SNMP Card for remote monitoring & Standard backup 12V-7.5AH X 08 pcs battery, with accessories & installation.	1			
5	12Volt 7.5 Ah battery for 3KVA online UPS	1			
6	12Volt 65 Ah battery for 3KVA online UPS	1			
7	12Volt 80 Ah battery for 3KVA online UPS	1			
8	SNMP card for Remote Monitoring (Internal Mount Facility)	1			
9	Battery Installation charge for existing UPS (Inside Dhaka)	1 Job			
10	Battery Installation charge for existing UPS (Outside Dhaka)	1 Job			

Old Battery Buy Back offer

S/N	Item Description	Qty.	Unit Price
1	Old battery buyback offers 12Volt 7.5 Ah battery	1	
2	Old battery buyback offers 12Volt 65 Ah battery	1	
3	Old battery buyback offers 12Volt 80 Ah battery	1	