

Date- August 27, 2025

Tender Reference# CBBL/GSD/RFQ/2025/0077

Tender Title- UPC (Unit Price Confirmation) as well as RFQ (Request for Quotation) for Engagement Courier Service Providers for Head Office, Branch, Sub Branch, Collection Booth & Service Desk of Community Bank Bangladesh PLC..

Dear Sir,

You are requested to submit (**HARD COPY**) your offer in a closed envelope as per below specification **within 12.00 P.M. on September 02, 2025** addressing "Chairman, Purchase Committee, Community Bank Bangladesh PLC.(Tender Reference# CBBL/GSD/RFQ/2025/0077)

- ✓ Only relevant eligible vendors are requested to submit the quotation.
- ✓ No advance will be allowed in this regard.
- ✓ All price/ rate should be inclusive of related Carrying Charge, VAT and Tax (as per govt. updated rules) which will be deducted from source during payment of monthly final bill after satisfactory completion of the works subject to confirmation by user acceptance (NOC/POD/CN).

Other terms, conditions and mode of payment will be as under:

- a) The courier service company must pick & drop the parcel/document from all branch/sub branch/collection booth/service desk and vice –versa on regular basis. (List of collection point are enclosed herewith in Annexure-A)
- b) The Courier Service Company shall pick & drop the parcel/documents in twice in a day for Head Office (Schedule may vary as per discussion with bank and service providers).
- c) The Courier Service Company shall willing to provide service as same day delivery/express delivery for Dhaka metro.
- d) The courier service company shall willing to provide service within 24 hrs. for divisional city and 48 hrs. for district level area.
- e) The Courier Service Company shall maintain a dedicated desk for collection of courier items, data entry and daily report in Head Office of Community Bank Bangladesh PLC.
- f) The Courier Service Company may use a software panel to maintain proper tracking system for delivery any documents/parcel.
- g) The Courier Service Company must initiate a SMS Notification to parcel/documents to the receiver.
- h) The bidder shall have to submit the price in company letter head pad including VAT & Tax as per govt. updated rules.
- i) Financial offer should be valid for minimum 365 days (01 Year).
- j) Price quotation includes carrying cost, labor charge and other charge thereof.
- k) The Courier Service Company shall declare the loss/damage policy in company letter had pad.
- l) The Courier Service Company shall submit a draft Service Level Agreement (SLA) with mentioning detail service guideline, tracking system, loss/damage policy and others terms & condition. After selection the vendor, Bank will arrange a Service Level Agreement (SLA) for the related courier service.
- m) In case of deviation from the quality of services and/or delay in pick/drop of goods/services, bank preserves right to reject the service and cancel the work order without showing any reason.
- n) The bidder must be regular tax payer. If any tax redemption certificate, please enclose the documents with price proposal.
- o) The bank will carry out a detailed evaluation of the quotation according to the information supplied by the bidder through its proposal.




- p) Considering the Experience, quality and other factors, CBBL is not liable to select the lowest bidder.
- q) Must Submit Trade License, TIN, 13 Digit BIN and last year income tax submission copy.
- r) Experience certificate (If available)
- s) The bank reserves the right to accept or reject any or all quotation at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for the Bank's action.

A. Company Profile:

1. **License:** Your Company must obtain License from Ministry of Posts, Telecommunication and Information Technology. Please submit with your financial offer.
2. **Registered Vehicle Details:** Please give the details of registered vehicle details used for courier service including the total number of vehicles and coverage area.
3. **Go Share Team:** Please mention the arrangement of your go share team i.e. a platform that connects drivers with trucks and vans to people and businesses who need an on-demand courier service.
4. **Storage Capacity:** Please mention the storage capacity for load-unloading, delivery purpose.
5. **Delivery Region:** All over in Bangladesh needed. In case, your coverage area is more or less than that, please mention.
6. **Staff Details and Organogram:** Please give brief description/ flow chart in this regard.
7. **Insurance on Transport, storage and likewise:** Please give brief description in this regard.
8. **Delivery Lead Time:** Please mention the delivery lead time in details region wise.

C. Financial Terms & Conditions:

1. Quoted Price must include material, labor and service charges as per attached price format.
2. Following papers/documents must be submitted with the proposal:
 - i) Payment will be made after submission the monthly bill only through account maintaining with Community Bank Bangladesh PLC. Thus, before final payment you have to open account with our Bank.
 - ii) Valid Trade License
 - iii) Bank solvency certificate/documents (If applicable)
 - iv) VAT Registration certificate
 - v) Up-to-date TIN certificate
 - vi) Up-to-date copy of TAX payment receipt
 - vii) Client list with goodwill certificate (If available)
 - viii) No additional bill/work will be entertained without prior permission of the General Services Division.
3. Mode of Payment is to be mentioned in the offer. Community Bank Bangladesh PLC. discourages advance payment if not necessary.
4. Please contact undersigned for any types of clarifications in regard to products/services/works related clarifications only.

Only relevant Vendors whose scope of works does not match with the said job need not to submit their offer.

Regards



Md. Zahid Ibne Anwar
Head of GSD (Current Charge)
Community Bank Bangladesh PLC.



Financial Offer Format

SL NO	Item Category	Unit	Delivery time		Unit Rate (in BDT including VAT & Tax)	
			In Side Dhaka Metro	Outside Dhaka Metro	In Side Dhaka Metro	Outside Dhaka Metro
1	Letter Documents	(1-500gm)				
2	Letter Document	up to 1 Kg.				
3	Letter/Document.	1 to 2 Kg				
4	Letter Document.	2 to 5 Kg				
5	Parcel	Kg.				
6	Parcel (Hand carrying Delivery)	Kg.				
7	Banner/Umbrella/ X Stand	Pc				
8	Banner/Umbrella/ X Stand (Bundle)	Kg.				
9	Computer/Printer/IP phone/ Router/ Scanner/Fax, Fake Note Detector/UV Machine, Photocopy and other equipment	Pc				
10	Monitor/CPU/UPS/Laptop	Pc				
11	Uniform/Dress, Shirt, Pant & Shoe	Pair				
12	Calendar/Dairy	Kg.				
13	MICR Cheque Book	Pc				
14	MICR Cheque Book (Bundle)	Kg.				
15	Credit/Debit Card/Pin Code	Pc				
16	Bundle of Credit/Debit Card/Pin Code/Cheque Book in a single envelope	Kg.				
17	Coat Hanger	Pc				
18	Welcome Letter (with monthly POD scan copy as per A/C No.)	Pc				
19	KYC for Credit Card with OTP service (collection from HO signup & return to HO)	Pc				
20	PVC Board	Per SFT.				
21	Master Empty Carton	Kg.				
22	Gift Item (Hand carrying Delivery)	Kg.				
23	Letter Documents (Urgent Service- same day Delivery)	1-05 Kg.				
24	Letter Documents (Urgent Service- Next day Delivery)	1-05 Kg.				





Afian Khan
Senior Officer
General Services Division
Community Bank Bangladesh PLC.

Community Bank Bangladesh PLC.

General Services Division

Head Office, Dhaka

Annexure-A

SI No	Branch Name	Branch Address
1	Corporate Branch	Police Plaza Concord (Level-5, Tower-2), Plot#2, Road#144, Gulshan-1, Dhaka
2	Motijheel Branch	Cosmos Tower, Holding#28/1//2, Toyenbee Circular Road, Motijheel, Dhaka-1000
3	Mawna Branch	Bhai Bhai City Complex, Holding#255, Sreepur Road, Word#08, Sreepur Pourashava, Gazipur-1704
4	Panchabati Branch	Akbar Tower, Hariharpara, Enayetnagar, Fatullah, Narayanganj-1400
5	Noapara Branch	Chowdhury Bhaban (1st floor), Saihamnagar, Noapara Bazar, Madhabpur, Habiganj-3333
6	Agrabad Branch	Chamber House (ground & 1st floor), 38 Agrabad Commercial Area, Chattogram-4100
7	Gulshan Branch	South Breeze Square, 52, Gulshan Avenue, Gulshan-1, Dhaka-1212
8	Dhanmondi Branch	Taj Lily Green (1st Floor), 751, Satmosjid Road, Dhanmondi, Dhaka 1209
9	Chawkbazar Branch	Shahjahan Imam Tower, 29-31 Water Works Road, (1st Floor) Chawkbazar, Dhaka
10	Uttara Branch	Rajuk Rajib Cosmo, Shopping Complex (1st Floor), Plot#71, Sector#7, Uttara,Dhaka
11	Panchdona Branch	Amzad Tower (1st Floor), Burairhat, Panchdona, Madhabdi, Narsingdi 1603
12	Mirzapur Branch	Holding# 159, Ward No-03, Baimhati, Kakoly Moor, Kalibari Road, Mirzapur, Tangail-1940
13	Gouripur Branch, Cumilla	Afia Plaza (1st Floor), Gouripur, Daag No 7715, 7716, Angaura, Gouripur Bazar, Daudkandi, Cumilla 3517
14	Khulna Branch, Khulna	Tayamun Center, 181/1, Jashore Road, Ward 17, Shib Bari More, Khulna 9100
15	Ranirbandar Branch, Dinajpur	Grameen Tower (1st Floor), Daag No 3377, 3378, Dinajpur-5241
16	Nawabganj Branch, Dhaka	Sajeda Complex (Ground Floor), Kolakopa, Kashimpur, Nawabganj, Dhaka 1320
17	Anderkilla Branch, Chottogram	Ismail Trade Center, 183 Nazir Ahmed Chowdhury Road, Ward 32, Anderkilla, Kotwali, Chattogram-4000
18	Fulbaria Branch, Mymensingh	Fulbaria Green City, Holding 516, Word 8, Mymensingh Fulbaria Road, Fulbaria, Mymensingh-2216
19	Malopara Sub Branch	ATSI/TSI Quarter, Formar Malopara Police Fari, Mohila College Road, Rajshahi
20	Sir Iqbal Road Kalibari Sub Branch	Sir Iqbal Road (Kalibari), Ward No-21, Khulna Sadar, Khulna
21	Cox's Bazar Sadar Sub Branch	Midland City Barmiz Market, 1 st Floor, 273-00/1620, Bazar Ghata, Tekpara Road, Ward: 04, Cox's Bazar Pouroshova, Model Thana, Cox's Bazar
22	Sylhet Sadar Sub Branch	Iqbal Tower 1 st Floor, Sagordighirpar Point, Subidbazar, Sunamganj Road, Sylhet-3100
23	Rangpur Sadar Sub Branch	City Plaza Market, H/N-260-0262/12279, Station Road, W/N-25, Rangpur City Corporation, Sadar Thana, Rangpur.

Community Bank Bangladesh PLC.
General Services Division
Head Office, Dhaka

SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
1	Shahid Sriti School Banking Booth	Shahid Sriti School Banking Booth 1	Shahid Sriti School Banking Booth, Mirpur 14, Dhaka. Phone: +88 01844601309	Community Bank Service Desk Shahid Sriti School Banking Booth, Mirpur 14 Dhaka Personal Number- +8801672522712 Corporate Number-8801844601309 Email:	Dhaka	Dhaka
2	Shahid Sriti School Banking Booth	Shahid Sriti School Banking Booth 2	Shahid Sriti School Banking Booth, Mirpur 14, Dhaka. Phone: +88 01844601309	Community Bank Service Desk Shahid Sriti School Banking Booth, Mirpur 14 Dhaka Personal Number- +8801628576367 Corporate Number-8801844601309 Email:	Dhaka	Dhaka
3	Rajarbagh DMP School Booth	Rajarbagh DMP School Booth	Rajarbagh Police Lines, Dhaka. Phone: +88 01844601335	Community Bank Service Desk Rajarbagh Police Lines, Dhaka Personal Number- +8801915689393 Corporate Number-8801844601335 Email: darul.600191@communitybankbd.com	Dhaka	Dhaka
4	PHQ	PHQ Service Desk	Police Head Quarter, 06 Finix Road, Folbaria Dhaka. Phone: +88 01844601301	Community Bank Service Desk Police Head Quarter, 06 Finix road, Folbaria Dhaka Personal Number-01779464748 Corporate Number-8801844601301 Email: azizur.rahman600007@communitybankbd.com	Dhaka	Dhaka
5	Command & Control	Command and Control Service Desk	Command and Control, 06 Finix Road, Folbaria, Dhaka. Phone: +88 01844601299	Community Bank Service Desk Command & Control, 06 Finix road, Folbaria Dhaka Personal Number- 01730201874. Corporate Number-8801844601299 Email: tuhin.ahmed600066@communitybankbd.com	Dhaka	Dhaka
6	SB	Special Branch (SB) Service Desk	Special Branch, Malibagh, Dhaka. Phone: +88 01844601308	Community Bank Service Desk Special Branch, Malibagh, Dhaka Personal Number- 01970152162. Corporate Number-8801844601308 Email: anisur.rahman600068@communitybankbd.com	Dhaka	Dhaka

Community Bank Bangladesh PLC.

General Services Division

Head Office, Dhaka

SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
7	SPBN	SPBN Service Desk	SPBN, Basila, Mohammadpur, Dhaka. Phone: +88 01844601140	Community Bank Service Desk SPBN, Basila, Mohammadpur, Dhaka Personal Number- 01632638915 Corporate Number-8801844601140 Email: iqbal.hossain600080@communitybankbd.com	Dhaka	Dhaka
8	CID	CID Service Desk	CID, Malibagh, Dhaka. Phone: +88 01844601296	Community Bank Service Desk CID, Malibagh, Dhaka Personal Number-8801743828900 Corporate Number-8801844601296 Email: ashraf.hossain600091@communitybankbd.com	Dhaka	Dhaka
9	Rajarbagh DMP Male Barrack	Rajarbagh DMP Male Barrack Service Desk	Rajarbagh Police Lines, Dhaka. Phone: +88 01844601304	Community Bank Service Desk Rajarbagh Police Lines, Dhaka Personal Number- +8801917445365 Corporate Number-8801844601304 Email: abdulla.tohed600128@communitybankbd.com	Dhaka	Dhaka
10	APBN	APBN HQ, Uttara Service Desk 1	APBN, Uttara, Dhaka. Phone: +88 01844601307	Community Bank Service Desk APBN, Uttara, Dhaka Personal Number- 8801839276256 Corporate Number-8801844601307 Email: tanzil.hossain600137@communitybankbd.com	Dhaka	Dhaka
11	APBN 12, Uttara	APBN HQ, Uttara Service Desk 2	APBN, Uttara, Dhaka. Phone: +88 01844601133	Community Bank Service Desk APBN, Uttara, Dhaka Personal Number- 8801737567007 Corporate Number-8801844601133 Email: zihad.600192@communitybankbd.com	Dhaka	Dhaka
12	Motijheel Branch Service Desk	Motijheel Branch Service Desk 1	Cosmos Tower, Dainik Bangler Moor, Motijheel. Phone: +88 01844601332	Community Bank Motijheel Branch Cosmos Tower, Dainik Bangler Moor, Motijheel Personal Number- 01715508296 Corporate Number-8801844601332 Email: papon.sarker600138@communitybankbd.com	Dhaka	Dhaka

Community Bank Bangladesh PLC.
General Services Division
Head Office, Dhaka

SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
13	Motijheel Branch Service Desk	Motijheel Branch Service Desk 2	Cosmos Tower, Dainik Bangler Moor, Motijheel. Phone: +88 01844601306	Community Bank Motijheel Branch Cosmos Tower, Dainik Bangler Moor, Motijheel +8801730917081 Corporate Number-8801844601306 Email: sumona.afroz600141@communitybankbd.com	Dhaka	Dhaka
14	DMP HQ	DMP HQ Service Desk	Dhaka Metropolitan Police Head Quater, Dhaka. Phone: +88 01844601314	Community Bank Service Desk Dhaka Metropolitan Police Head Quater, Dhaka Personal Number- '01723792472 Corporate Number-8801844601314 Email: hafizur.600178@communitybankbd.com	Dhaka	Dhaka
15	Rajarbagh DMP Female Barrack	Rajarbagh DMP Female Barrack Service Desk	Rajarbagh Police Lines, Dhaka. Phone: +88 01844601215	Community Bank Service Desk Rajarbagh Police Lines, Dhaka Personal Number- +8801824125112 Corporate Number-8801844601215 Email: sayeda.600181@communitybankbd.com	Dhaka	Dhaka
16	POM	POM Service Desk 1	Public Order Management (POM), Mirpur 14, Dhaka. Phone: +88 01844601424	Community Bank Service Desk Public Order Management(POM), Mirpur 14-Dhaka Personal Number- +8801815327523 Corporate Number-8801844601424 Email: 'zahid.600209@communitybankbd.com	Dhaka	Dhaka
17	POM	POM Service Desk 2	Public Order Management (POM), Mirpur 14, Dhaka. Phone: +88 01844601334	Community Bank Service Desk Public Order Management(POM), Mirpur 14-Dhaka Personal Number- +8801677212294 Corporate Number-8801844601334 Email: ektear.600212@communitybankbd.com	Dhaka	Dhaka

Community Bank Bangladesh PLC.

General Services Division

Head Office, Dhaka

SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
18	Dhaka District Police (Mil Barrack)	Dhaka District Police (Mil Barrack) Service Desk	Dhaka District Police (Mil Barrack), Gendaria, Dhaka. Phone: +88 01844601295	Community Bank Service Desk Dhaka District Police (Mil Barrack), Gendaria, Dhaka Mobile-01737196622 Corporate Number-8801844601295 Email: kaosar.600213@communitybankbd.com	Dhaka	Dhaka
19	DB HQ DMP	DB HQ, DMP Service Desk	36/B Minto Road, DB HQ, DMP, Dhaka. Phone: +88 01844601202 Email: ashrafu1.600217@communitybankbd.com	Community Bank Service Desk 36/B Minto Road, DB HQ, Dmp, Dhaka Personal Number- +8801631126400 Corporate Number-8801844601202 Email: ashrafu1.600217@communitybankbd.com	Dhaka	Dhaka
20	Industrial Police, Ashulia	Industrial Police, Ashulia Service Desk	Industrial Police-1, Sreepur, Ashulia, Dhaka. Phone: +88 01844601311	Community Bank Service Desk Industrial Police-1, Sreepur, Ashulia, Dhaka Personal Number- +8801842554627 Corporate Number-8801844601311 Email: emtiaj.uddin600225@communitybankbd.com	Dhaka	Dhaka
21	Tangail District Police	Tangail District Police Service Desk	Reserve Office, Tangail Police Lines, Tangail. Phone: +88 01844601273	Community Bank Service Desk Reserve Office, Tangail Police Lines, Tangail Personal Number- +8801711944120 Corporate Number-8801844601273 Email: mizanur.rahman600018@communitybankbd.com	Tangail	Dhaka
22	Narsingdi	Narsingdi Service Desk	Reserve Office, Narsingdi Police Lines, Narsingdi. Phone: +88 01844601279	Community Bank Service Desk Reserve Office, Narsingdi Police lines, Narsingdi Personal Number- 01735672594. Corporate Number-8801844601279 Email: shahed.khan600026@communitybankbd.com	Narsingdi	Dhaka
23	Jamalpur	Jamalpur Service Desk	Reserve Office, Jamalpur Police Line, Jamalpur. Phone: +88 01844601275	Community Bank Service Desk Reserve Office, Jamalpur Police line, Jamalpur Personal Number- 01719369609. Corporate Number-8801844601275 Email: nazim.uddin600032@communitybankbd.com	Jamalpur	Dhaka

Community Bank Bangladesh PLC.
General Services Division
Head Office, Dhaka

SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
24	Munshiganj	Munshiganj Service Desk	Reserve Office, Munshiganj Police Line, Munshiganj. Phone: +88 01844601290	Community Bank Service Desk Reserve Office, Munshiganj Police line, Munshiganj Personal Number- 01738727525 Corporate Number-8801844601290 Email: farhad.mahmud600038@communitybankbd.com	Munshiganj	Dhaka
25	GMP	GMP Service Desk	Gazipur Metropolitan Police Lines, Gazipur. Phone: +88 01844601252	Community Bank Service Desk Gazipur Metropolitan Police Lines, Gazipur Personal Number-019180005186 Corporate Number-01844601252 Email: shafik.rahman600083@communitybankbd.com	Gazipur	Dhaka
26	Manikganj	Manikganj Service Desk	Reserve Office, Manikganj Police Line, Manikganj. Phone: +88 01844601294	Community Bank Service Desk Reserve Office, Manikganj Police line, Manikganj Personal Number- 01912220441 Corporate Number-8801844601294 Email: rakibuzzaman.600197@communitybankbd.com	Manikganj	Dhaka
27	Gazipur	Gazipur Service Desk	Gazipur Police Line, Gazipur. Phone: +88 01844601288	Community Bank Service Desk Gazipur Police line, Gazipur Personal Number- 01765501559 Corporate Number-8801844601288 Email: ripon.600200@communitybankbd.com>	Gazipur	Dhaka
28	Chandpur	Chandpur Service Desk	Reserve Office, Chandpur Police Line, Chandpur. Phone: +88 01844601287	Community Bank Service Desk Reserve Office, Chandpur Police line, Chandpur Personal Number-01926086430 Corporate Number-8801844601287 Email: farid.600205@communitybankbd.com	Chandpur	Dhaka

Community Bank Bangladesh PLC.

General Services Division

Head Office, Dhaka

SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
29	Narayanganj	Narayanganj Service Desk	Narayanganj Police Lines, LP Gate, Narayanganj. Phone: +88 01844601310	Community Bank Service Desk Narayanganj Police Lines, LP Gate, Narayanganj Personal Number- 8801647094078 Corporate Number-8801844601310 Email:ashraful.600226@communitybankbd.com	Narayanganj	Dhaka
30	KMP	KMP Service Desk	Khulna Metropolitan Police Line, Khulna. Phone: +88 01844601250	Community Bank Service Desk Khulna Metropolitan Police line, Khulna Personal Number- +8801711309486 Corporate Number-8801844601250 Email: bappi.ray600073@communitybankbd.com	Khulna	Khulna
31	Khulna	Khulna Service Desk	3 APBN Shiromoni, Khulna. Phone: +88 01844601249	Community Bank Service Desk 3 APBN Shiromoni, Khulna Personal Number- +01912286007 Corporate Number-8801844601249 Email:	Khulna	Khulna
32	Shariatpur	Shariatpur Service Desk	Reserve Office, Shariatpur Police Line, Shariatpur. Phone: +88 01844601265	Community Bank Service Desk Reserve Office, Shariatpur Police line, Shariatpur Personal Number- 01911222553 Corporate Number-8801844601265 Email: joykrishna.600015@communitybankbd.com	Shariatpur	Khulna
33	Narail	Narail Service Desk	Reserve Office, Narail Police Lines, Narail. Phone: +88 01844601269	Community Bank Service Desk Reserve Office, Narail Police Lines, Narail Personal Number- +8801782081018 Corporate Number-8801844601269 Email:	Narail	Khulna
34	Gopalganj	Gopalganj Service Desk	Reserve Office, Gopalganj Police Line, Gopalganj. Phone: +88 01844601266	Community Bank Service Desk Reserve Office, Gopalganj Police line, Gopalganj Personal Number- +8801719619124 Corporate Number-8801844601266 Email:	Gopalganj	Khulna
35	Kushtia	Kushtia Service Desk	Reserve Office, Kushtia Police Line, Kushtia. Phone: +88 01844601262	Community Bank Service Desk Reserve Office, Kushtia Police line, Kushtia Personal Number- +8801711993737 Corporate Number-8801844601262 Email: ashik.zaman600039@communitybankbd.com	Kushtia	Khulna

Community Bank Bangladesh PLC.

General Services Division

Head Office, Dhaka

SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
36	Chuadanga	Chuadanga Service Desk	Reserve Office, Chuadanga Police Line, Chuadanga. Phone: +88 01844601264	Community Bank Service Desk Reserve Office, Chuadanga Police line ,Chuadanga Personal Number- +8801917511986 Corporate Number-8801844601264 Email: ashis.roy600051@communitybankbd.com>	Chuadanga	Khulna
37	Rajbari	Rajbari Service Desk	Reserve Office, Rajbari Police Lines, Rajbari. Phone: +88 01844601267	Community Bank Service Desk Reserve Office, Rajbari Police Lines, Rajbari Personal Number- +880163559872 Corporate Number-8801844601267 Email: lokman.hossain600055@communitybankbd.com	Rajbari	Khulna
38	Faridpur	Faridpur Service Desk	Reserve Office, Faridpur Police Line, Faridpur. Phone: +88 01844601432	Community Bank Service Desk Reserve Office, Faridpur Police line, Faridpur Personal Number- 01744485300. Corporate Number-8801844601432 Email: harun.rashid600064@communitybankbd.com	Faridpur	Khulna
39	Satkhira	Satkhira Service Desk	Reserve Office, Satkhira Police Line, Satkhira. Phone: +88 01844601239	Community Bank Service Desk Reserve Office, Satkhira Police line, Satkhira Personal Number- 8801733806100 Corporate Number-8801844601239 Email: abdur.rouf600072@communitybankbd.com	Satkhira	Khulna
40	Bagerhat	Bagerhat Service Desk	Reserve Office, Bagerhat Police Line, Bagerhat. Phone: +88 01844601318	Community Bank Service Desk Reserve Office, Bagerhat Police line, Bagerhat Personal Number- +8801717531114 Corporate Number-8801844601318 Email: monjurul.alam600084@communitybankbd.com	Bagerhat	Khulna

Community Bank Bangladesh PLC.

General Services Division

Head Office, Dhaka

SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
41	Meherpur	Meherpur Service Desk	Reserve Office, Meherpur Police Line, Meherpur. Phone: +88 01844601270	Community Bank Service Desk Reserve Office, Meherpur Police line, Meherpur Personal Number- +8801316400069 Corporate Number-8801844601270 Email: khandakar.rakibul600090@communitybankbd.com	Meherpur	Khulna
42	Jhenaidah	Jhenaidah Service Desk	Reserve Office, Jhenaidah Police Line, Jhenaidah. Phone: +88 01844601261	Community Bank Service Desk Reserve Office, Jhenaidah Police line, Jhenaidah Personal Number- +8801671577586 Corporate Number-8801844601261 Email: shafiqul.islam600120@communitybankbd.com	Jhenaidah	Khulna
43	Jessore	Jessore Service Desk	Reserve Office, Jessore Police Line, Jessore. Phone: +88 01844601251	Community Bank Service Desk Reserve Office, Jessore Police line, Jessore Personal Number- +8801913335010 Corporate Number-8801844601251 Email:shazzadul.600126@communitybankbd.com	Jessore	Khulna
44	Magura	Magura Service Desk	Reserve Office, Magura Police Lines, Magura. Phone: +88 01844601268	Community Bank Service Desk Reserve Office, Magura Police Lines, Magura Personal Number- +8801793662878 Corporate Number-8801844601268 Email: shorif.600204@communitybankbd.com	Magura	Khulna
45	Madaripur	Madaripur Service Desk	Reserve Office, Madaripur Police Line, Madaripur. Phone: +88 01844601263	Community Bank Service Desk Reserve Office, Madaripur Police line, Madaripur Personal Number- +8801812227060 Corporate Number-8801844601263 Email: Riaz.600215@communitybankbd.com	Madaripur	Khulna

Community Bank Bangladesh PLC.
General Services Division
Head Office, Dhaka

SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
46	BMP	BMP Service Desk	Police Head Quarter, Barisal Metropolitan Police, (Infront of Medical) Sagordi, Bandh Road, South Alekanda, Barisal. Phone: +88 01844601139	Community Bank Service Desk Police Head Quarter, Barisal Metropolitan Police, (Infront of Medical) Sagordi, Bandh Road, South Alekanda, Barisal Personal Number- 01739097912. Corporate Number-8801844601139 Email: kabir.hossain600040@communitybankbd.com	Barisal	Barisal
47	Barisal	Barisal Service Desk	Reserve Office, Barisal Police Line, Barisal. Phone: +88 01844601127	Community Bank Service Desk Reserve Office, Barisal Police line, Barisal Personal Number- +8801914528938. Corporate Number-8801844601127 Email: mazharul.islam600043@communitybankbd.com	Barisal	Barisal
48	Barishal APBN 10	Barisal APBN Service Desk	South Alekanda, 10 APBN, Barisal. Phone: +88 01844601187	Community Bank Service Desk South Alekanda, 10 APBN, Barisal Personal Number- +8801737418825 Corporate Number-8801844601187 Email: baki.billah600045@communitybankbd.com	Barisal	Barisal
49	Barguna	Barguna Service Desk	Reserve Office, Barguna Police Line, LP Gate, Barguna. Phone: +88 01844601131	Community Bank Service Desk Reserve Office, Barguna Police line, LP Gate, Barguna Personal Number- 01913199040. Corporate Number-8801844601131 Email: suvas.bara600010@communitybankbd.com	Barguna	Barisal
50	Pirojpur	Pirojpur Service Desk	Pirojpur Sadar Police Fari, Pirojpur. Phone: +88 01844601130	Community Bank Service Desk Pirojpur Sadar Police Fari, Pirojpur Personal Number- 01833333411. Corporate Number-8801844601130 Email: najmul.kabir600033@communitybankbd.com	Pirojpur	Barisal

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SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
51	Patuakhali	Patuakhali Service Desk	Reserve Office, Patuakhali Police Line, LP Gate, Patuakhali. Phone: +88 01844601128	Community Bank Service Desk Reserve Office, Patuakhali Police line,LP Gate,Patuakhali Personal Number- 01763529713. Corporate Number-8801844601128 Email: siful.islam600042@communitybankbd.com	Patuakhali	Barisal
52	Bhola	Bhola Service Desk	Reserve Office, Bhola Police Line, 1st floor, Bhola. Phone: +88 01844601129	Community Bank Service Desk Reserve Office, Bhola Police line,1st floor,Bhola, Personal Number- 01743187825. Corporate Number-8801844601129 Email: mahedi.hasan600046@communitybankbd.com	Bhola	Barisal
53	Jhalokati	Jhalokati Service Desk	Jhalokati Sadar Police Fari, Jhalokati. Phone: +88 01844601132	Community Bank Service Desk Jhalokati Sadar Police Fari,Jhalokati Personal Number- 01712128696. Corporate Number-8801844601132 Email: al.amin600049@communitybankbd.com	Jhalokati	Barisal
54	Chittagong District Police	Chittagong District Police Line Service Desk	District Police Line, Santibag Hali Sohor, Chittagong. Phone: +88 01844601153	Community Bank Service Desk District Police Line Santibag Hali Sohor Chittagong Personal Number- 01672511390 Corporate Number-8801844601153 Email:sourav.600207@communitybankbd.com	Chittagong	Chittagong
55	CMP	CMP Service Desk	Chittagong Metropolitan Police Lines, Dam Para, Chittagong. Phone: +88 01844601151	Community Bank Service Desk Chittagong Metropolitan Police Lines Dam Para,Chittagong Personal Number-01851365084 Corporate Number-8801844601151 Email: indrajit.600208@communitybankbd.com	Chittagong	Chittagong

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56	Coxs Bazar	Coxs Bazar Service Desk	Reserve Office, Coxs Bazar Police Line, Coxs Bazar. Phone: +88 01844601165	Community Bank Service Desk Reserve Office, Coxs Bazar Police line, Coxs Bazar Personal Number- 8801912853525 Corporate Number-8801844601165 Email: morshed.ali600001@communitybankbd.com	Coxs Bazar	Chittagong
57	Bandarban	Bandarban Service Desk	Police Super SP Office, Bandarban Sadar. Phone: +88 01844601163	Community Bank Service Desk Police Super SP Office, Bandarban sadar. Personal Number- 01746025854. Corporate Number-8801844601163 Email: jagadish.bhattacharjee600011@communitybankbd.com	Bandarban	Chittagong
58	Lakshmipur	Lakshmipur Service Desk	Reserve Office, Lakshmipur Police Line, Lakshmipur. Phone: +88 01844601178	Community Bank Service Desk Reserve Office, Lakshmipur Police line, Lakshmipur Personal Number- 01914894965. Corporate Number-8801844601178 Email: tahidul.islam600031@communitybankbd.com	Lakshmipur	Chittagong
59	Rangamati	Rangamati Service Desk	Rangamati Sukhi Nilgonj New Police Lines, Rangamati. Phone: +88 01844601157	Community Bank Service Desk Rangamati Sukhi Nilgonj New Police Lines ,Rangamati Personal Number- 01767945260. Corporate Number-8801844601157 Email: jagadish.chakma600034@communitybankbd.com	Rangamati	Chittagong
60	Brahmanbaria	Brahmanbaria Service Desk	Reserve Office, Brahmanbaria Police Lines, Brahmanbaria. Phone: +88 01844601173	Community Bank Service Desk Reserve Office, Brahmanbaria Police lines, Brahmanbaria Personal Number- 01912633968. Corporate Number-8801844601173 Email: ashraful.alam600054@communitybankbd.com	Brahmanbaria	Chittagong

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61	Noakhali	Noakhali Service Desk	Reserve Office, Noakhali Police Line, Noakhali. Phone: +88 01844601169	Community Bank Service Desk Reserve Office, Noakhali Police line, Noakhali Personal Number- 01738727525. Corporate Number-8801844601169 Email: jahirul.islam600075@communitybankbd.com	Noakhali	Chittagong
62	Feni	Feni Service Desk	Reserve Office, Feni Police Line, Police Baarak, Feni. Phone: +88 01844601174	Community Bank Service Desk Reserve Office, Feni Police line, Police Baarak, Feni Personal Number- 01716907057 Corporate Number-8801844601174 Email: jamshed.alam600078@communitybankbd.com	Feni	Chittagong
63	Khagrachari	Khagrachari Service Desk	Reserve Office, Khagrachari Police Line, Khagrachari. Phone: +88 01844601156	Community Bank Service Desk Reserve Office, Khagrachari Police line, Khagrachari Personal Number- 01878453326. Corporate Number-8801844601156 Email: zarom.tripura600139@communitybankbd.com	Khagrachari	Chittagong
64	Teknaf	Teknaf Service Desk	Teknaf Thana, Cox's Bazar. Phone: +88 01844601200	Community Bank Service Desk Teknaf Thana, Cox's Bazar Personal Number- 8801828579806 Corporate Number-8801844601200 Email: sujan.600211@communitybankbd.com	Cox's Bazar	Chittagong
65	Cumilla	Cumilla Service Desk	Reserve Office, Comilla Police Line, Police Hospital, Comilla. Phone: +88 01844601160	Community Bank Service Desk Reserve Office, Comilla Police line, Police Hospital, Comilla Personal Number- 01779885695 Corporate Number-8801844601160 Email: gulam.kibria600027@communitybankbd.com	Cumilla	Cumilla

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SL	District/Unit Name	Service Desk Name	Service Desk Address	Location	District	Division
66	Mymensingh	Mymensingh Service Desk	Reserve Office, Mymensingh Police Line, Mymensingh. Phone: +88 01844601216	Community Bank Service Desk Reserve Office, Mymensingh Police line, Mymensingh Personal Number- +8801718755758 Corporate Number-8801844601216 Email: hanifur.rahman600048@communitybankbd.com	Mymensingh	Mymensingh
67	Mymensingh DIG Office & RRF	Mymensingh DIG Office and RRF Service Desk	Mymensingh DIG Office and RRF. Phone: +88 01844601355	Community Bank Service Desk Mymensingh DIG Office & RRF Personal Number- 01911222553 Corporate Number-8801844601355 Email: nasim.ahmed600224@communitybankbd.com	Mymensingh	Mymensingh
68	Netrokona	Netrokona Service Desk	Reserve Office, Netrokona Police Line, Netrokona. Phone: +88 01844601218	Community Bank Service Desk Reserve Office, Netrokona Police line, Netrokona Personal Number- 8801718244812 Corporate Number-8801844601218 Email: saruar.hossain600079@communitybankbd.com	Netrokona	Mymensingh
69	Sherpur	Sherpur Service Desk	Reserve Office, Sherpur Police Line, Sherpur. Phone: +88 01844601315	Community Bank Service Desk Reserve Office, Sherpur Police line, Sherpur Personal Number- +8801925399325 Corporate Number-8801844601315 Email: sarowar.alam600179@communitybankbd.com	Sherpur	Mymensingh
70	Kishoreganj	Kishoreganj Service Desk	Reserve Office, Kishoreganj Police Line, Kishoreganj. Phone: +88 01844601217	Community Bank Service Desk Reserve Office, Kishoreganj Police line, Kishoreganj Personal Number- +01737418825 Corporate Number-8801844601217 Email: rasel.600201@communitybankbd.com	Kishoreganj	Mymensingh

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71	Rajshahi	Rajshahi Service Desk	Rajshahi District Police Line, Rajshahi. Phone: +88 01844601241	Community Bank Service Desk Rajshahi District Police Line, Rajshahi Personal Number- +881932069205 Corporate Number-8801844601241 Email:rawsan.alam600086@communitybankbd.com	Rajshahi	Rajshahi
72	RMP	RMP Service Desk	Rajshahi Metropolitan Police Line, Rajshahi. Phone: +88 01844601243	Community Bank Service Desk Rajshahi Metropolitan Police line, Rajshahi Personal Number- +8801721750778 Corporate Number-8801844601243 Email: md.khalilullah600094@communitybankbd.com	Rajshahi	Rajshahi
73	Police Academy Shardah	Police Academy, Shardah Service Desk	Police Academy Shardah, Rajshahi. Phone: +88 01844601319	Community Bank Service Desk Police Academy Shardah, Rajshahi Personal Number- +8801762807007 Corporate Number-8801844601319 Email: moymun.600145@communitybankbd.com	Rajshahi	Rajshahi
74	Bogra	Bogra Service Desk	Reserve Office, Bogra Police Line, Bogra. Phone: +88 01844601316	Community Bank Service Desk Reserve Office, Bogra Police line, Bogra Personal Number- +8801670132008 Corporate Number-8801844601316 Email: golam.kibria600008@communitybankbd.com	Bogra	Rajshahi
75	Sirajgonj	Sirajgonj Service Desk	Reserve Office, Sirajgonj Police Line, Sirajgonj. Phone: +88 01844601245	Community Bank Service Desk Reserve Office, Sirajgonj Police line, Sirajgonj Personal Number- +8801717534044 Corporate Number-8801844601245 Email: mamun.rashid600030@communitybankbd.com	Sirajgonj	Rajshahi
76	Pabna	Pabna Service Desk	Reserve Office, Pabna Police Line, Pabna. Phone: +88 01844601244	Community Bank Service Desk Reserve Office, Pabna Police line, Pabna Personal Number- +8801723241437 Corporate Number-8801844601244 Email: abu.salek600069@communitybankbd.com	Pabna	Rajshahi

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77	Natore	Natore Service Desk	Reserve Office, Natore Police Line, Natore. Phone: +88 01844601247	Community Bank Service Desk Reserve Office, Natore Police line, Natore Personal Number- +8801745754464 Corporate Number-8801844601247 Email: zahid.hasan600070@communitybankbd.com	Natore	Rajshahi
78	Joypurhat	Joypurhat Service Desk	Joypurhat Police Super Karjaloy, Joypurhat. Phone: +88 01844601248	Community Bank Service Desk Joypurhat Police Super Karjaloy, Joypurhat Personal Number- +8801717056843 Corporate Number-8801844601248 Email: mahfuzul.600174@communitybankbd.com	Joypurhat	Rajshahi
79	Chapainawabganj	Chapainawabganj Service Desk	Chapainawabganj Police Line and Reserve Office, Chapainawabganj. Phone: +88 01844601260	Community Bank Service Desk Chapainawabganj Police line & Reserve Office, Chapainawabganj Personal Number- ++8801711944120 Corporate Number-8801844601260 Email: mahfuzul.600174@communitybankbd.com	Chapainawa bganj	Rajshahi
80	Bogra-APBN	Bogra APBN Service Desk	4 , APBN, Nishindra, Bogra. Phone: +88 01844601425	Community Bank Service Desk 4 , APBN, Nishindra, Bogra Personal Number- +8801736134393 Corporate Number-8801844601425 Email: mahfuzul.600174@communitybankbd.com	Bogra	Rajshahi
81	Pabna	Pabna Service Desk	Reserve Office, Pabna Police Line, Pabna. Phone: +88 01844601272	Community Bank Service Desk Reserve Office, Pabna Police line, Pabna Personal Number- +8801723241437 Corporate Number-01844601272	Pabna	Rajshahi
82	Naogaon	Naogaon Service Desk	Reserve Office, Naogaon Police Line, Naogaon. Phone: +88 01844601246	Community Bank Service Desk Reserve Office, Naogaon Police line, Naogaon Personal Number- '01723879640 Corporate Number-8801844601246 Email: mehedi.hasan600223@communitybankbd.com	Naogaon	Rajshahi

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83	Rangpur	Rangpur Service Desk	Rangpur District Police Line, Rangpur. Phone: +88 01844601201	Community Bank Service Desk Rangpur District Police Line, Rangpur Personal Number- +8801717605628 Corporate Number-8801844601201 Email: rabiul.islam600013@communitybankbd.com	Rangpur	Rangpur
84	Rangpur Metro	Rangpur Metro Service Desk	Dhap Police Fari, RPMP, Rangpur. Phone: +88 01844601204	Community Bank Service Desk Dhap Police Fari, RPMP, Rangpur Personal Number- +8801717143676 Corporate Number-8801844601204 Email: rabiul.islam600013@communitybankbd.com	Rangpur	Rangpur
85	Rangpur, RRF	Rangpur, RRF Service Desk	Mahigonj, Rangpur RRF, Rangpur. Phone: +88	Community Bank Service Desk Mahigonj, Rangpur RRF, Rangpur Personal Number- +88 Corporate Number- Email: rabiul.islam600013@communitybankbd.com	Rangpur	Rangpur
86	Thakurgaon	Thakurgaon Service Desk	Reserve Office, Thakurgaon Police Line, Thakurgaon. Phone: +88 01844601209	Community Bank Service Desk Reserve Office, Thakurgaon Police line, Thakurgaon Personal Number- +8801719419081 Corporate Number-8801844601209 Email: rabiul.islam600013@communitybankbd.com	Thakurgaon	Rangpur
87	Kurigram	Kurigram Service Desk	Reserve Office, Kurigram Police Line, Kurigram. Phone: +88 01844601205	Community Bank Service Desk Reserve Office, Kurigram Police line & ,Kurigram Personal Number- +8801719246716 Corporate Number-8801844601205 E-mail: rabiul.islam600013@communitybankbd.com	Kurigram	Rangpur
88	Syedpur Railway Police Lines	Syedpur Railway Police Line Service Desk	GRP Police Club, Syedpur, Nilphamari. Phone: +88 01844601404	Community Bank Service Desk GRP Police Club, Syedpur, Nilphamari Personal Number- +8801723562646 Corporate Number-8801844601404 Email: rabiul.islam600013@communitybankbd.com	Nilphamari	Rangpur
89	Panchagor	Panchagor Service Desk	Panchagor Police Line, Panchagor. Phone: +88 01844601214	Community Bank Service Desk Panchagor Police line, Panchagor Personal Number- +8801717253372 Corporate Number-+8801844601214 Email: jaheed.iqbal600028@communitybankbd.com	Panchagor	Rangpur

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90	Dinajpur	Dinajpur Service Desk	Reserve Office, Dinajpur Police Line, Dinajpur. Phone: +88 01844601203	Community Bank Service Desk Reserve Office, Dinajpur Police line,Dinajpur Personal Number- +8801723069046 Corporate Number-8801844601203 Email: baniraj.dinajpur@communitybankbd.com	Dinajpur	Rangpur
91	Lalmonirhat	Lalmonirhat Service Desk	Reserve Office, Lalmonirhat Police Line, Lalmonirhat. Phone: +88 01844601208	Community Bank Service Desk Reserve Office,Lalmonirhat Police line ,Lalmonirhat Personal Number- +8801760883280 Corporate Number-8801844601208 Email: ruhil.islam600036@communitybankbd.com	Lalmonirhat	Rangpur
92	Gaibandha	Gaibandha Service Desk	Reserve Office, Gaibandha Police Line, Gaibandha. Phone: +88 01844601207	Community Bank Service Desk Reserve Office,Gaibandha Police line,Gaibandha Personal Number- +8801812354749 Corporate Number-8801844601207 Email: zillur.600202@communitybankbd.com	Gaibandha	Rangpur
93	Nilphamari	Nilphamari Service Desk	Reserve Office, Nilphamari Police Lines, Nilphamari. Phone: +88 01844601206	Community Bank Service Desk Reserve Office,Nilphamari Police Lines,Nilphamari Personal Number- +8801717143676 Corporate Number-8801844601206 Email: aktaruzzaman.600220@communitybankbd.co	Nilphamari	Rangpur
94	Sylhet	Sylhet Service Desk	Reserve Office, Sylhet Police Line, Sylhet. Phone: +88 01844601185	Community Bank Service Desk Reserve Office Sylhet Police line & ,Sylhet Personal Number- +8801723958811 Corporate Number-8801844601185 Email: isfaq.rayhan600065@communitybankbd.com	Sylhet	Sylhet
95	SMP	SMP Service Desk	Reserve Office, Sylhet Metropolitan Police Line, Sylhet. Phone: +88 01844601183	Community Bank Service Desk Reserve Office,Sylhet Metropolitan Police line,Sylhet Personal Number- +8801918644855 Corporate Number-8801844601183 Email: Tuhin.600214@communitybankbd.com	Sylhet	Sylhet
96	Maulvibazar	Maulvibazar Service Desk	Maulvibazar Police Lines, Maulvibazar. Phone: +88 01844601186	Community Bank Service Desk Maulvibazar Police Lines,Maulvibazar Personal Number- +8801723565755 Corporate Number-8801844601186 Email: raju.dey600041@communitybankbd.com	Maulvibazar	Sylhet

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97	Sunamganj	Sunamganj Service Desk	Reserve Office, Sunamganj Police Line, Sunamganj. Phone: +88 01844601182	Community Bank Service Desk Reserve Office, Sunamganj Police line, Sunamganj Personal Number- +88'01723257673 Corporate Number-8801844601182 Email: prakash.das600047@communitybankbd.com	Sunamganj	Sylhet
98	Habiganj	Habiganj Service Desk	Reserve Office, Habiganj Police Line, Habiganj. Phone: +88 01844601184	Community Bank Service Desk Reserve Office, Habiganj Police line, Habiganj Personal Number- +8801683860475 Corporate Number-8801844601184 Email: bayzid.hossain@communitybankbd.com	Habiganj	Sylhet