



# Community Bank

• Trust • Security • Progress

**Tender Document**

**[Open Tendering Method]**

**[One Stage Two Envelop]**

**Supply and Installation of 3KVA Online UPS & Battery for  
Community Bank Bangladesh PLC.**

**Invitation for Tender No: CBBL/HO/ICT/17-2025/497**

**Dated: 28<sup>th</sup> July 2025**

**Tender issued on: 28<sup>th</sup> July 2025**

**Last date of submission: 10<sup>th</sup> August 2025**

## BID SCHEDULE For

S/N	Item Description	Quantity
1	3KVA Online UPS, Long backup	1
2	3KVA Online UPS, Standard backup	1
3	12Volt 7 Ah battery for 3KVA online UPS	1
4	12Volt 65 Ah battery for 3KVA online UPS	1
5	12Volt 80 Ah battery for 3KVA online UPS	1
6	Battery Installation charge (inside Dhaka)	1 Job
7	Battery Installation charge (Outside Dhaka)	1 Job

## INVITATION TO BID

The last date for submission of Tender is 10<sup>th</sup> August, 2025. Sealed Quotation Envelope (Technical & Financial in separate envelopes) shall be addressed to “Head of ICT, Community Bank Bangladesh PLC., Police Plaza Concord (Level 10, Tower 2), Gulshan 1, Dhaka-1212.”, by 11:00 AM. These Bids (technical part) will be opened on same day at 02:00 PM. The bidder may depute their representative at the time of opening of Tender. Also note that technical proposal and live demonstration of the software will be evaluated after completing initial scrutiny of the required documents submitted along with the proposal. Financial proposal of the technically eligible bidders only, will be opened.

## **Executive Summary**

Community Bank Bangladesh PLC. a concern of Bangladesh Police Kallyan Trust, has been established with a vision to serve communities with the tailor-made secured solutions abiding by the highest level of corporate governance. It aims to contribute to the economic growth of the country by providing financial products & services to the communities across geographies. State-of-the-art Core Banking System is an enabler to operate centrally in optimum magnitude. Community Bank Bangladesh PLC, runs on its three core building blocks i.e. Trust, Security and Progress.

## Scope of Work

### Scope of Bid

Bidders are required to propose solutions as specified in the technical and financial proposal for the supply, installation and implementation of following items. Bidders are required to propose their solutions under one envelop system. Bidders are required to quote for the items and are fully responsible for offered products and implementation of the same as specified in the terms and conditions.

The scope of the bid includes supply, installation and commissioning of various Hardware are described below

S/N	Item Description	Quantity
1	3KVA Online UPS, Long backup	1
2	3KVA Online UPS, Standard backup	1
3	12Volt 7 Ah battery for 3KVA online UPS	1
4	12Volt 65 Ah battery for 3KVA online UPS	1
5	12Volt 80 Ah battery for 3KVA online UPS	1
6	Battery Installation charge (inside Dhaka)	1 Job
7	Battery Installation charge (Outside Dhaka)	1 Job

The successful Bidders shall be responsible jointly and severally for all the products and services offered by them for project management and co-ordination of the supply, installation, integration, testing, training and commissioning for the implementation of the said items. During the course of installation, the successful bidder will have to work together for final implementation for which they will be held jointly and severally responsible.

### Sealing and marking of envelop

Bidders are required to propose their solutions under **one stage two envelop** system. Bidders are required to quote for the items and are fully responsible for offered service and completion of the same as specified in the terms and conditions, duly marking the envelopes as:

- **Inside Envelope 1**
  - Bidder's Qualification.
  - Technical & Functional Responses.
- **Inside Envelope 2**
  - Financial Offer as per given format.

All the envelopes shall be addressed to CBBL at the address **given in the invitation to BID**, and bear the Procurement name, the Invitation for Bids title and number, and the statement **DO NOT OPEN BEFORE** [e.g. 10<sup>th</sup> August, 2025, 2:00 PM], *to be filled in with the time and date specified in the BID.*

If the envelopes are not sealed and marked as required above, CBBL will assume no responsibility for the misplacement of bid documents in whole or in part or premature opening. If the envelope discloses the Bidder's identity, CBBL will not guarantee the anonymity of the bid submission, but this disclosure will not constitute grounds for bid rejection.

**Bidder's Qualification:**

1. The bidder must hold Manufacturer's Authorization Form (MAF), Distributorship Certificates, Reseller Certificates (if any) should be attached for the same product.
2. The bidder must have at least 5 years' experience for the UPS.
3. The bidder must submit client list for the same product, where at least 05 clients for any scheduled banks in Bangladesh.
4. The bidder must submit a draft copy of SLA.
5. The bidder must submit at least 01 (One) ongoing SLA for the same product with any scheduled banks in Bangladesh, where item quantity is minimum 30 units.
6. The bidder must submit Up to Date Trade License, Certificate of in-corporation, TIN certificate and latest proof of submission return (PSR) copy.

<b>TERMS &amp; CONDITIONS:</b>
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1. This invitation for Tenders is open to eligible tenderers from Local Company Only.
2. The tenderer shall not be under a declaration of ineligibility for corrupt, fraudulent, collusive or coercive practices.
3. The Tenderer with a consistent history of litigation or a number of arbitration awards against it, shall not be eligible to tender.
4. The Tenderer shall have the legal capacity to enter into the contract.
5. The Tenderer shall not be insolvent, bankrupt or being wound up, its business activities shall not be suspended, and it shall not be the subject of proceedings for any of the foregoing.
6. The Tenderer shall have fulfilled its obligations to pay taxes and social security contributions under the relevant national laws and regulations.
7. The Tenderer shall process the necessary professional and technical qualifications and competence, financial resources, including after-sales service, specific product experience, and reputation.
8. Price quotation includes carrying cost, labor charge and other charge thereof. No other charge will be allowed for all over the county.
9. The bank will carry out a detailed evaluation of the quotation according to the information supplied by the bidder through its proposal.
10. Considering the Experience, quality and other factors, CBBL is not liable to select the lowest bidder.
11. The bank reserves the right to accept or reject any or all quotation at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for the Bank's action.
12. For any type of sub-standard quality product from selected bidder end, the Bank reserves the right for outright rejection of the goods, which bidder will take back at bidders' own cost and will replace with acceptable quality within (10) ten days of the rejection.
13. **Price validity:** Product price shall remain valid for the next 1 year.

**14. Work order:** Work order will be provided based on Bank's need basis for any location in Bangladesh.

**15. Support UPS:** Ensure Delivery & installation of another UPS as support while the UPS under AMC or warranty found as faulty and need to take out to the supplier office for further troubleshooting purpose until problem resolved.

**16. Mode of Payment:**

- a. Payment shall be made based on successful delivery and installation of the items as per WO and submission of bill.
- b. AMC will start after the signing of a SLA and payment will be made half yearly basis.
- c. Partial payment will be allowed
- d. VAT, Income Tax & other Govt. Taxes (if applicable) will be deducted from the bill as per Govt. rule.
- e. All Price should be including VAT and TAX.

# Technical Details

<b>3KVA Online UPS, Long Backup</b>	
Brand	Tescom/Vision/ ZIGOR/Vertiv/Centiel/INVT
Model	Please mention
Country of Origin	EU/USA
Country of Manufacture	EU/USA/Turkey/Taiwan/Korea/China
<b>Specifications</b>	
Topology	True Online, Double Conversion
On-battery Output Waveform	Pure Sine Wave
Capacity	3000 VA
<b>Input</b>	
Input Voltage Regulation	140 ~ 276 VAC Single Phase w/Ground
Nominal Input Frequency	50/60 +/- 5%Hz
Input PFC	>0.95
Input Short Protection	Circuit Breaker
<b>Output</b>	
Nominal Output Voltage	220/230 VAC nominal
Output Voltage Regulation	+/-2%
Output T.H.D.	<3% (Linear Load)
	<6% (Non—Linear Load)
High Efficiency Mode (AC to AC)	Min 85%
High Efficiency Mode (DC to AC)	Min 83%
Crest Factor	3:1
Start on Battery	Yes
Output Frequency	50 Hz +/- 0.2 Hz
Power Factor	0.8 or more
<b>Battery</b>	
Battery Type	Sealed Lead Acid Maintenance Free
Battery Brand	YG/CSB/FIRST POWER/LEOCH/Diamec
Battery Country of Origin	China/Taiwan/Korea
Battery Made in	China/Taiwan
Battery Country of shipment	Country of Shipment (Supported by B/L Copy): Must be imported foreign made
Battery Specification	Minimum 6000mAh, 12V 65A or 80 A X 08 or 06 PCS or equivalent
Battery Weight	Please mention
<b>Advance Warning Diagnostics</b>	
Front Panel Indication -LCD	UPS Status, I/P Voltage & Frequency, O/P Voltage & Frequency, Battery Voltage, Battery Capacity, Loading %, Temperature, History Alarm.
Audible Alarms	Battery Mode, Low Battery, Over load, Fault
Warranty	Two (02) years including battery, spare parts and labor
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready stock preferable)



<b>3KVA Online UPS, Standard Backup</b>	
Brand	Tescom/Vision/ZIGOR/Vertiv/Centiel/INVT
Model	Please mention
Country of Origin	EU/USA
Country of	EU/USA/Turkey/Taiwan/China
<b>Specifications</b>	
Topology	True Online, Double Conversion
On-battery Output	Pure Sine Wave
Capacity	3000 VA
<b>Input</b>	
Input Voltage	120 ~ 276 VAC Single Phase w/Ground
Nominal Input	50/60 +/- 5%Hz
Input PFC	>0.95
Input Short	Circuit Breaker
<b>Output</b>	
Nominal Output	220/230 VAC nominal
Output Voltage	+/-2%
Output T.H.D.	<3% (Linear Load)
	<6% (Non—Linear Load)
High Efficiency	Min 85%
High Efficiency	Min 83%
Crest Factor	3:1
Start on Battery	Yes
Output Frequency	50 Hz +/- 0.2 Hz
Power Factor	0.8 or more
<b>Battery</b>	
Battery Type	Sealed Lead Acid Maintenance Free
Battery Brand	YG/CSB/FIRST POWER/LEOCH/Diamec
Battery Country of	China/Taiwan/Korea
Battery Made in	China/Taiwan
Battery Country of shipment	Country of Shipment (Supported by B/L Copy): Must be imported foreign made
Battery Specification	12V 7A X 06 or 08 PCS or equivalent
Battery Weight	Please mention
<b>Advance Warning Diagnostics</b>	
Front Panel Indication -LCD	UPS Status, I/P Voltage & Frequency, O/P Voltage & Frequency, Battery Voltage, Battery Capacity, Loading %, Temperature, History Alarm.
Audible Alarms	Battery Mode, Low Battery, Over load, Fault
Warranty	Two (02) years including battery, spare parts and labor
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready stock preferable)

<b>12Volt 7 Ah battery for 3KVA online Short backup UPS</b>	
Brand	YG/CSB/FIRST POWER/LEOCH/Diamec
Country of Origin	China/Taiwan/Korea
Country of Manufacturer	China/Taiwan
Country of Shipment (Supported by B/L	Must be imported foreign made
Capacity	To be mentioned by vendor
Battery Type	Sealed Lead – Acid Maintenance Free
Voltage	12 Volt
Capacity	7 Ah
Warranty	Minimum Two (02) year full battery & labor
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready Stock preferable)

<b>12Volt 65 Ah battery for 3KVA online Long backup UPS</b>	
Brand	YG/CSB/FIRST POWER/LEOCH/Diamec
Country of Origin	China/Taiwan/Korea
Country of Manufacturer	China/Taiwan
Country of Shipment (Supported by B/L	Must be imported foreign made
Capacity	To be mentioned by vendor
Battery Type	Sealed Lead – Acid Maintenance Free
Voltage	12 Volt
Capacity	65 Ah
Warranty	Minimum Two (02) years full battery &
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready Stock preferable)

<b>12Volt 80 Ah battery for 3KVA online Long backup UPS</b>	
Brand	YG/CSB/FIRST POWER/LEOCH/Diamec
Country of Origin	China/Taiwan/Korea
Country of Manufacturer	China/Taiwan
Country of Shipment (Supported by B/L	Must be imported foreign made
Capacity	To be mentioned by vendor
Battery Type	Sealed Lead – Acid Maintenance Free
Voltage	12 Volt
Capacity	80 Ah
Warranty	Minimum Two (02) years full battery &
Delivery	Anywhere in Bangladesh
Stock Availability	Please mention (Ready Stock preferable)

**Table A: Financial Summary**

Item Description	Qty.	Unit Price		Total Price (Including VAT& AIT)
		Excluding VAT & AIT	Including VAT & AIT	
3KVA Online UPS Long backup	1			
3KVA Online UPS Standard Backup	1			
12Volt 7 Ah battery for 3KVA online short backup UPS	1			
12Volt 65 Ah battery for 3KVA online long backup UPS	1			
12Volt 80 Ah battery for 3KVA online long backup UPS	1			
Battery Installation charge (inside Dhaka)	1 Job			
Battery Installation charge (Outside Dhaka)	1 Job			

**Table B: Offer Validity**

Item Description	Quantity	Stock Status
3KVA Online UPS, 2 Hours Backup	1	<b>180 days/ Please mention</b>
3KVA Online UPS, standard Backup	1	<b>180 days/ Please mention</b>
Battery for On Line UPS: Capacity: 3.0 KVA 80 Ah.	1	<b>180 days/ Please mention</b>
Battery for On Line UPS: Capacity: 3.0 KVA 65 Ah.	1	<b>180 days/ Please mention</b>
Battery for On Line UPS: Capacity: 3.0 KVA 7 Ah	1	<b>180 days/ Please mention</b>

**Table C: AMC**

Item Description	AMC					
	3 <sup>rd</sup> Year		4 <sup>th</sup> Year		5 <sup>th</sup> Year	
	%	Amount	%	Amount	%	Amount
3KVA Online UPS, 2 Hours Backup						
3KVA Online UPS, standard Backup						

**Table D: Stock Availability**

Item Description	Quantity	Stock Status
3KVA Online UPS, 2 Hours Backup	1	<b>Please mention (Ready stock is preferable)</b>
3KVA Online UPS, standard Backup	1	<b>Please mention (Ready stock is preferable)</b>
Battery for On Line UPS: Capacity: 3.0 KVA 80 Ah.	1	<b>Please mention (Ready stock is preferable)</b>
Battery for On Line UPS: Capacity: 3.0 KVA 65 Ah.	1	<b>Please mention (Ready stock is preferable)</b>
Battery for On Line UPS: Capacity: 3.0 KVA 7 Ah	1	<b>Please mention (Ready stock is preferable)</b>