



Community Bank

• Trust • Security • Progress

Tender Document

[Open Tendering Method]

[One Stage Two Envelop]

Supply and installation of RHEL subscription

Invitation for Tender No: CBBL/HO/ICT/17-2025/490

Dated: July 20, 2025

Tender issued on: July 20, 2025

Invitation for Tender Offer

BID SCHEDULE For

SL	Item Description	Quantity
1	Option- 1	3
2	Option -2	3

INVITATION TO BID

The last date for submission of Tender is 7th August, 2025. Sealed Quotation Envelope (Technical & Financial in separate envelopes) shall be addressed to “Head of ICT, Community Bank Bangladesh PLC., Police Plaza Concord (Level 10, Tower 2), Gulshan 1, Dhaka-1212.”, by 11:00 AM. These Bids (technical part) will be opened on same day at 03:30 PM. The bidder may depute their representative at the time of opening of Tender. Also note that technical proposal and live demonstration of the software will be evaluated after completing initial scrutiny of the required documents submitted along with the proposal. Financial proposal of the technically eligible bidders only, will be opened.

Executive Summary

Community Bank Bangladesh Limited. (CBBL) is a new generation private commercial bank, based in Dhaka, Bangladesh. CBBL is fully and owned by Bangladesh Police Kalyan Trust (BPKT). The Bank has vision growth strategy catering to the need of customers both in retail and MSME, who have limited access to finance. In this regard bank will have around 100 plus branches, 1000 booth over next 5 years and intent to cater 2.5 million plus customers through deployment of wider, alternative channels including mobile wallets.

Scope of Work

Scope of Bid

Bidders are required to propose solutions as specified in the technical and financial proposal for the supply, installation and implementation of following items. Bidders are required to propose their solutions under one envelop system. Bidders are required to quote for the items and are fully responsible for offered products and implementation of the same as specified in the terms and conditions.

The scope of the bid includes supply, installation and commissioning of same solution are described below.

SL	Item Description	Quantity
1	Option- 1	3
2	Option -2	3

The successful Bidders shall be responsible jointly and severally for all the products and services offered by them for project management and co-ordination of the supply, installation, integration, testing, training and commissioning for the implementation of the said items. During the course of installation the successful bidder will have to work together for final implementation for which they will be held jointly and severally responsible.

Sealing and marking of envelop

Bidders are required to propose their solutions under **one stage two envelop** system. Bidders are required to quote for the items and are fully responsible for offered service and completion of the same as specified in the terms and conditions, duly marking the envelopes as:

- **Inside Envelope 1**
 - Bidder's Qualification.
 - Technical & Functional Responses.
 - Bid Security of Taka 50,000.00 (Fifty Thousand) for the participated projects in the form of Payment Order/Demand Draft/Bank Guarantee in favor of Community Bank Bangladesh Limited. The bid security should be valid for 3 (Three) months after the date of bid opening and must be submitted inside the Envelope 1. The EMD such deposited [in the form of Pay Order] shall not carry any interest;
- **Inside Envelope 2**
 - Financial Offer as per given format.

All the envelopes shall be addressed to CBBL at the address **given in the invitation to BID**, and bear the Procurement name, the Invitation for Bids title and number, and the statement **DO NOT OPEN BEFORE** [e.g. 7th August, 2025, 3:30 PM], to be filled in with the time and date specified in the BID.

If the envelopes are not sealed and marked as required above, CBBL will assume no responsibility for the misplacement of bid documents in whole or in part or premature opening. If the envelope discloses the Bidder's identity, CBBL will not guarantee the anonymity of the bid submission, but this disclosure will not constitute grounds for bid rejection.

Bidder's qualification

1. The bidder must hold Manufacturer's Authorization Letter should be attached (MAF).
2. Experience of last 5 years involved in successful implementation of similar functional of technical platforms.
3. Must submit 05 (Five) Client list and having at least 03 (Three) organizations in the banking sector for the similar products.
4. The Tenderer Should Submit at least 2 (two) OEM certified B.Sc. Engineer's profile.
5. At least 01 (One) ongoing SLA for Server solution.
6. The bidder must be regular tax payer.
7. Trade License
8. certificate of in-corporation
9. TIN certificate

TERMS & CONDITIONS:

1. This invitation for Tenders is open to eligible tenderers from Local Company Only.
2. The tenderer shall not be under a declaration of ineligibility for corrupt, fraudulent, collusive or coercive practices.
3. The Tenderer with a consistent history of litigation or a number of arbitration awards against it, shall not be eligible to tender.
4. The Tenderer shall have the legal capacity to enter into the contract.
5. The Tenderer shall not be insolvent, bankrupt or being wound up, its business activities shall not be suspended, and it shall not be the subject of proceedings for any of the foregoing.
6. The Tenderer shall have fulfilled its obligations to pay taxes and social security contributions under the relevant national laws and regulations.
7. The Tenderer shall process the necessary professional and technical qualifications and competence, financial resources, including after-sales service, specific product experience, and reputation.
8. Delivery of the product may increase or decrease by the requirements of CBBL
9. Bidder will get preference during negotiation if product is available in ready stock.
10. All Price should be including all VAT and TAX
11. Final offer should be valid for Minimum (06) Six months
12. Price quotation includes carrying cost, labor charge and other charge thereof. No other charge will be allowed for all over the county.
13. The bank will carry out a detailed evaluation of the quotation according to the information supplied by the bidder through its proposal.

- 14.** Considering the Experience, quality and other factors, CBBL is not liable to select the lowest bidder.
- 15.** The bank reserves the right to accept or reject any or all quotation at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for the Bank's action.
- 16.** Selected Bidder must ensure to site Installation & Testing on site after sales support for the full warranty period
- 17.** For any type of sub-standard quality product from selected bidder end, the Bank reserve the right for outright rejection of the goods, which you will take back at bidder own cost and will replace with acceptable quality within (10) ten days of the rejection.
- 18.** If the selected bidder fails to deliver the project according to the scope of work within the specified timeframe, a penalty of 5% of the work order value will be imposed. However, this penalty may be waived upon receiving a satisfactory explanation from the selected bidder.

Technical Details

RHEL subscription: 3 units		
Option	Item Features	Detailed Technical Specification and Standards required
1	Subscription	Red Hat Enterprise Linux Server
	Package	Standard (Physical or Virtual Nodes)
	Subscription year	3 Year
	Red Hat Satellite	3 Year
2	Subscription	Red Hat Enterprise Linux Server
	Package	Standard (Physical or Virtual Nodes)
	Subscription year	5 Year
	Red Hat Satellite	5 Year

Financial Summary

Options	Item Description	Qty	Unit Price Excluding VAT & TAX	Including VAT & TAX	
				Unit Price	Total Price
1	RH00004 Red Hat Enterprise Linux Server, Standard (Physical or Virtual Nodes), 3 years	3			
	RH00031 Red Hat Satellite	1			
2	RH00004 Red Hat Enterprise Linux Server, Standard (Physical or Virtual Nodes), 5 years	3			
	RH00031 Red Hat Satellite	1			