



Community Cash Privacy & Policy

The use of Community Bank Internet Banking Service is subject to the following privacy & policy:

1. APPLICATION FOR COMMUNITY BANK INTERNET BANKING:

1.1. By applying for Internet Banking for the first time, the User accepts and agrees with these Privacy & Policy. Notwithstanding anything contained herein, all Privacy & Policy about the accounts shall continue to apply. In the event of any conflict between these Privacy & Policy and the Rules and Regulations governing the User(s) account with Community Bank, these Privacy & Policy shall prevail about Community Bank Internet Banking.

2. INTERNET BANKING USERS LOG IN ACCESS, PASSWORD & SECURITY PROCESSES:

2.1. Community Bank will provide the User with a unique User Identification Number ("User ID") and a temporary password in the first instance through email. The User(s) hereby authorizes and instructs Community Bank to email him/her the User ID and Password relating to his/her access login to the Internet Banking Services to the email address given in the application at his/her own risk and responsibility.

2.2. The User shall log in to internet banking by using the User ID and Password. As a safety measure, the User shall immediately change the Password upon his/her first login. User is requested to change his/her Password frequently thereafter to avoid any possible hacking, inherent risk, or misuse/fraudulent use of his/her account. 2.3. User is therefore responsible for maintaining the confidentiality and secrecy of User ID and Password. User should not under any circumstances disclose his/her User ID and/or Password to anyone, including anyone claiming to represent the Bank or to someone assisting a technical helpdesk in connection with the service.

2.4. If the User gives or shares his/her password to anyone or fails to safeguard its secrecy, he/she does so at his/her own risk because anyone with User Password will have access to his/her accounts.

2.5. If the User forgets the password, he/she has to request for issue of a new password by sending a request to Community Bank. If a User's password is lost or stolen or is known by another individual, he/she must notify the Community Bank immediately. If the bank receives any information orally or in writing from anyone including the user, the bank may immediately suspend the services in good faith for the safety and security of the user.

2.6. User hereby acknowledges and understands the inherent risk of using the Internet and availing the Internet Banking Services and accordingly shall take all necessary precautions at his/her end to safeguard himself/herself from such risk. Bank shall not be held liable in any form whatsoever if the User suffers any loss or damages due to such inherent risk of internet and Internet Banking Services unless such loss or damage is caused due to willful negligence of the Bank.

3. CHARGES:

3.1. COMMUNITY BANK shall initially provide Internet Banking Services free of cost. However, Community Bank reserves the right to change and recover from the User(s) service charges, as may be fixed by Community Bank from time to time. The User hereby authorizes COMMUNITY BANK to recover such charges from his/her account(s).

3.2. Charges are subjected to change from time to time at Community Bank's discretion

4. UNAUTHORIZED/ FRAUDULENT ACTIVITIES:

4.1. Upon obtaining the User ID and Password, the User is requested to check the list of his/her accounts with Community Bank. If any of the User account is missing, please inform Community Bank immediately. If a third-party account is linked to the User's ID, please inform Community Bank also. Do not access it or do not perform any transaction on that account. Such activity, if done, will be treated as fraudulent activity.

4.2. If the User believes unauthorized transactions are being made with his/her account, he/she should change the Password immediately and notify the Community Bank.

4.3. The User should check the Statements for all of his/her accounts for any unauthorized transaction. In case of any discrepancy in details of any transactions carried out in respect of the account, in that event User should immediately inform Community Bank In writing.

4.4. Bank's only responsibility would be to use its best efforts to prevent such unauthorized transactions if already not been made.

5. FINANCIAL AND NON-FINANCIAL TRANSACTIONS:

5.1. User shall be responsible for all financial and non-financial transactions using Community Internet Banking Service.

5.2. Any transaction made after working hours or on public/bank holidays, the transaction value date will be the next working day.

5.3. Community Bank shall not be liable for any consequences arising out of its failure to carry out the instructions due to inadequacy of funds.

6. ANTI-MONEY LAUNDERING:

6.1 User should agree and confirm that he/she will not use this Internet Banking facility for money laundering, illegal, unlawful purpose.

6.2 User shall fully comply with the laws related to money laundering and shall not use Internet Banking services for any anti-terrorism or anti-state activities.

6.3 Community Bank reserves the right to demand an explanation from the User regarding any matter pertaining to money laundering and the anti-terrorism law of the country.

7. CHILDREN'S PRIVACY:

7.1. These Services do not address anyone under the age of 13. We do not knowingly collect personally identifiable information from children under 13. In the case we discover that a child under 13 has provided us with personal information, we immediately delete this from our servers. If you are a parent or guardian and you are aware that your child has provided us with personal information, please contact us so that we will be able to do necessary actions.

8. SECURITY:

8.1. We value your trust in providing us your Personal Information, thus we are striving to use commercially acceptable means of protecting it. But remember that no method of transmission over the internet, or method of electronic storage is 100% secure and reliable, and we cannot guarantee its absolute security.

9. CHANGES OF POLICY:

9.1. COMMUNITY BANK shall have the absolute discretion to amend or supplement any of the Terms at any time and will attempt to give prior notice of fifteen days for such changes wherever feasible. Such change to the Terms shall be communicated to the Users publishing on the Community Bank website. By using any new services as may be introduced by Community Bank, the User shall be deemed to have accepted the changed Terms.

10. Questions about this Privacy Policy.

10.1 Should you also have any questions concerning this Privacy Policy, please do not hesitate to contact our Call Centre or e-mail us, at the contact number and address as specified in our web site. <https://communitybankbd.com/contact-us.php>